

SAFETY AND HEALTH TRAINING AMONG FOREIGN WORKERS IN MALAYSIA MANUFACTURING INDUSTRY

NUR AMIRAH BINTI ALIAS 2017420856

BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
(HUMAN RESOURCE MANAGEMENT)
FACULTY OF BUSINESS AND MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
PERLIS

JULY 2020



BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS HUMAN RESOURCE MANAGMENT FACULTY OF BUSINESS AND MANAGEMENT UNIVERSITI TEKNOLOGI MARA PERLIS

DECLARATION OF ORIGINAL WORK

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation,
 except where otherwise stated,
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledge.

~!		
Signature:———	Date:	

TABLE OF CONTENTS

				Page
ACKNOW	LEDGEME	NT		iv
TABLE OF	CONTEN	TS		V
LIST OF T	ABLES			vi
LIST OF F	IGURES			vi
LIST OF A	BBREVIA	TIONS		vii
ABSTRAC	T			viii
CHAPTER	1- INTRO	DUCTIO	ON	
	1.0	Chapte	er Overview	1
	1.1	Backgr	ound of Study	1
	1.2	Probler	m Statement	3-4
	1.3	Resear	rch Questions	4
	1.4	Resear	rch Objective	4-5
	1.5	Scope	of Study	5
	1.6	Signific	cance of Study	5
CHAPTER	2- LITER	ATURE	REVIEW	
	2.0	Chapte	er Overview	6
	2.1	Foreigr	n Workers	6-7
	2.2	Safety	and Health Training	8
		2.2.1	Importance of Safety and Health Training	8
		2.2.2	Current Practice	10
	2.3	Challer	nges Faces by Foreign Workers	10
		2.3.1	Communication Barriers	11-12
		2.3.2	Cultural Differences	12
		2.3.3	Times Constraints	13
	2.4	Resea	rch Conceptual Framework	14
	2.10	Summa	ary	14

_	FETY AND HEALTH TRAINING AMONG FOREIGN ALAYSIA MANUFACTURING INDUSTRY	
4.1	Chapter Overview	26
4.2	Findings on the Pilot Study	26
	4.2.1 Pilot Interview and Analysis	27-28
	4.2.2 Lesson learned and Feedbacks from Pilot Study	38-29
4.3	Background of the Respondent	29
	4.3.1 Respondent 1	30
	4.3.2 Respondent 2	30
	4.3.3 Respondent 3	30
	4.3.4 Respondent 4	30
4.4	Interview and Analysis	31
4.5	Components of Safety and Health among Employees	32
	4.5.1 Respondent 1	32-33
	4.5.2 Respondent 2	34-35
	4.5.3 Respondent 3	35-36
	4.5.4 Respondent 4	37
4.6	Analysis and Findings of the Components to Improve Safety And Health Training	38-39
4.7	The Development Of Safety And Health Training Model	39-40
4.8	Summary	41
CHAPTER 5- DIS	CUSSION	
5.1	Chapter Overview	42
5.2	Limitations	42
5.3	Contributions	43
5.4	Recommendations	43
5.3	Recommendations of the Study	43
5.5	Conclusion	44
REFERENCES		45-46

ABSTRACT

Nowdays, manufacturing industry are aware of the importance of having safety and health training for foreign workers. The organizations have realized on the importance of having safety and health training for foreign workers because it enables to minimize accidents and injuries in workplace and also help the company to become more effective. So, it is important for company know how to improve safety and health training for foreign workers. The research is done in order to identify the components to improve safety and health training in Yty Industry and Malayan Flours Mill Berhad, Perak. This research is conducted by using the qualitative method. The data in this research are collected by using the interview. The research result presents the findings of the interview session with the employees in the company. It can be concluded that there are three components that been identified which are current practices, barriers that hinder the effectiveness of training and the interventions to overcome the barriers. The results obtained can be used and important to the organization and the scholars or future researcher. The practitioners can use the findings from this research to help them to recognize the areas that need to be enhanced and components to improve safety and health training among foreign workers in their organization. This research also provides benefits by contribution to the general knowledge of the area of safety and health training and able to improve the future researcher understanding of components of motivation among the employees.