UNIVERSITI TEKNOLOGI MARA

JOB INSECURITY AND WORK PERFORMANCE AMONG GOVERNMENT'S CONTRACT WORKERS IN COMMUNITY DEVELOPMENT DEPARTMENT (KEMAS)

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Dissertation submitted in fulfillment of the requirements for the Executive Master of Administrative Science (EMAS)

Faculty of Administrative Science and Policy Studies

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CONFIRMATION BY PANEL OF EXAMINERS

I certify that a Panel of Examiners has met on 15th July 2017 to conduct the final examination of Noorfashihah Binti Li on his Executive Master of Administrative Science Dissertation entitled "Job insecurity and work performance among government's contract workers in Community Development Department (KEMAS)" in accordance with Universiti Teknologi MARA Act 1976 (Akta 173). The Panel of Examiners recommends that the student be awarded the relevant degree. The panel of Examiners was as follows:

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AUTHOR'S DECLARATION

I declare that the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This dissertation has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Post Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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ABSTRACT

The fundamental changes in the economic system thoroughly affected on how public sector being managed and operate while serving in delivering the best services to the citizen. Reorganization activities are resulting specter of losing one's job, especially among the temporary and contract work in the public sector organization. The purpose of this study is to investigate the level of job of insecurity and work performance of the government contract worker and to ascertain the relationship between job insecurity and work performance. The questionnaire was distributed to the Community Development Department (KEMAS) which located at the Kuching, Sarawak. The respondent consists of 120 respondents, 85% female and 15% males whom age is mostly in the rage age of 21-40 years old. Along with the data presented showing a positive weak but significant correlation between job insecurity and work performance (r=1) and at (p=. 394). Even though the result shows statistically weak positive relationship, it is merely because the level of job insecurity is relatively low, median=3.31. This shows that there are inconsistent results as compared to another study from another researcher. The data collected and analyzed from this study will allow the authorities which involving the human capital regulation to understand the level of job insecurity and work performance and eventually helps them to have the picture of overall work performance of contract worker which affected by the feeling of unsecure about the job. Theoretically, this study extending the job insecurity and the work performance study, specifically on the public sector organization's studies. Areas for future research are also discussed in this research

Key words: job insecurity, work performance, public sector