SUPERVISORY QUALITY IN UNIVERSITI TEKNOLOGI MARA: SUPERVISORS' EXPECTATIONS TOWARDS QUALITY SUPERVISION



UNIVERSITI TEKNOLOGI MARA 70450 MELAKA MALAYSIA

BY:

MARYAM JAMEELAH HASHIM IDRIS OSMAN JOEAIZA JUHARI

JUNE 2012

LETTER OF REPORT SUBMISSION

20 June 2012

Research Management Institute Universiti Teknologi MARA Cawangan Melaka Melaka Malaysia

Dear Sir,

SUBMISION OF FINAL REPORT

Attached is the report titled "SUPERVISORY QUALITY IN UNIVERSITI TEKNOLOGI MARA: SUPERVISORS' EXPECTATIONS TOWARDS QUALITY SUPERVISION" to fulfill the requirement as needed by UiTM for confirmation purposes.

Thank you

Yours sincerely

MARYAM JAMEELAH BT MOHD HASHIM

Faculty of Business Management

UiTM Melaka

Table of Contents

CHAPTER	TITLE	PAGE
	TITLE PAGE	i
	LETTER OF APPOINTMENT	ii
	LETTER OF REPORT SUBMISSION	iv
	PROJECT TEAM MEMBERS	v
	ACKNOWLEDGEMENT	vi
	TABLE OF CONTENTS	vii
	LIST OF TABLES	ix
	ABSTRACT	x
1	INTRODUCTION	1
	1.1 Introduction	1
	1.2 Background of the Study	2
	1.3 Research Objective	3
	1.4 Research Question	3
	1.5 Significance of the Study	3
	1.6 Scope of Research	4
	1.7 Research Constraints	4
	1.7.1 Accessibility and Availability of Data	4
	1.7.2 Lack of co-operation from respondents	5
	1.8 Research Structure	5
2	LITERATURE REVIEW	6
-	2.1 Introduction	6
	2.2 Supervisors' Expectations towards Quality Supervision	6
	2.3 Supervisor's Attitude	7
		-

	2.4 Supervisors' Knowledge	8
	2.5 Quality Supervision.	10
3	RESEARCH METHODOLOGY	11
	3.1 Introduction	11
	3.2 Research Design	11
	3.3 Data Collection	11
	3.4 Questionnaires Design	12
	3.5 Theoretical Framework	13
	3.6 Research Hypothesis	13
4	FINDINGS AND ANALYSIS	14
	4.1 Introduction	14
	4.2 Demographic Profile	14
	4.3 Cronbach's Alpha	16
	4.4 Supervisors' Expectations	17
	4.5 Regression Analysis	20
5	CONCLUSION AND RECOMMENDATION	21
	5.1 Conclusion	21
	5.2 Recommendation	21
	LIST OF REFERENCES	23
	APPENDICES	26

ABSTRACT

In alignment with the Malaysian government goals and mission of the Vice Chancellor of Universiti Teknologi MARA, Dato' Prof. Ir. Dr. Sahol Hamid Abu Bakar in upgrading UiTM to be one of the research universities in Malaysia, the university must meet a few criteria. One of it is producing a large quantity and quality of researcher including postgraduate students. In order to achieve this surmountable task, the university encouraged for more research from postgraduate students. However, some of these graduate students find difficulty in writing research paper due to less structure in research direction and in making arrangements with their supervisors. Therefore, this research aims are firstly to identify the relationship between supervisors' attitude with supervisory quality and second, to identify the relationship between supervisors' knowledge with supervisory quality. This study adopts quantitative research approach (both supervising lecturers and practical students) of Universiti Teknologi MARA Malaysia and the data were gathered through distributing questionnaires and personal interviews. Sample size will be 680 respondents selected randomly from a few campuses. Data collected will be analysed using the Regression Analysis Model in order to identify the relationship of supervisors' expectations towards supervisory quality. Supervisory quality performance was measured according to following aspects: Attitudes and Knowledge. The outcome shows the existance of significant relationship between attitude and knowledge with supervisory quality. It is hoped that once the supervisors have the information on the supervising process, they are in a better position to develop skills to teach the postgraduate students in writing a quality research which eventually will result in producing high profile human capital and at the same time achieving the RU status.