

FACULTY OF INFORMATION MANAGEMENT

IM246: BACHELOR OF INFORMATION SCIENCE (HONOS.)
RECORDS MANAGEMENT

ONLINE DISCUSSION ON WHATSAPP APPLICATION AS A KNOWLEDGE SHARING AMONG STUDENTS

PREPARED BY:

MUHAMMAD AFFANDY B BAHARUDIN SHAH	2012399981
AHMAD NORSYAKIR HANIS B ABDUL MALEK	2012137005
MUHAMMAD AMAR FAKHRI B ISMAIL	2012594005
AHMAD NUFAIRI B MOHD HASIM	2012950023

SUPERVISED:

NOR DIANA BTE ABD RAHMAN

ADVISOR:

SITI NUUR-ILA BINTI MAT KAMAL

ONLINE DISCUSSION ON WHATSAPP APPLICATION AS KNOWLEDGE SHARING AMONG STUDENTS

AHMAD NORSYAKIR HANIS B. ABDUL MALEK	2012137005
AHMAD NUFAIRI B MOHD HASIM	2012950023
MUHAMMAD AFFANDY B BAHARUDIN SHAH	2012399981
MUHAMMAD AMAR FAKHRI B ISMAIL	2012594005

SUBMITTED IN PARTIAL FULFILMENT OF THE REQUIREMENT FOR THE BACHELOR OF INFORMATION SCIENCE (HONOS.) RECORDS MANAGEMENT

FACULTY OF INFORMATION MANAGEMENT UNIVERSITI TEKNOLOGI MARA SEGAMAT, JOHOR.

DECEMBER 2014

ACKNOWLEDGEMENT

This research paper is made possible through the help and support from everyone, including parents, teachers, family, friends, and in essence, all sentient beings. Especially, please allow me to dedicate my acknowledgment of gratitude toward the following significant advisors and contributors.

First and foremost, researchers would like to thank Mdm Siti Nuur-Ila bt Mat Kamal who is the lecturer on IMC 651 for her support and encouragement throughout the research.

Second, I would like to thank Mdm Nor Diana bte Abd Rahman in reading the thesis and to provide valuable advices and guidance. She kindly read the paper and offered invaluable detailed advices on grammar, organization, and error from the thesis. Not forgotten, other lecturers who have taught and guide us through the duration in completing the research paper.

Finally, sincerely thank to the parents, family, and friends, who provide the advice and financial support. The product of this research paper would not be possible without all of them.

TABLE OF CONTENT:

1.0	BACK	GROUND OF STUDY 1 - 6
	1.1	Introduction
	1.2	Problem Statements
	1.3	Research Objectives3
	1.4	Background of the Organization 4 - 5
	1.5	Methodology Orientation5
	1.6	Scope of Study5
	1.7	Significant of the Study5 - 6
2.0	LITER	ATURE REVIEW 7 - 17
	2.1	Introduction
2.2	2.2	Definitions
	2.3	Literature Review9 - 16
		2.3.1 Influence of Social Network Towards
		Knowledge Sharing12-14
		2.3.2 Online Discussion with Knowledge Sharing 14 - 16
	2.4	Research Framework17
3.0	MET	HODOLOGY18 - 22

ONLINE DISCUSSION ON WHATSAPP APPLICATION AS A KNOWLEDGE SHARING AMONG STUDENTS

ABSTRACT

The purposes of conducted this research is to identify the using of Whatsapp application as medium for a knowledge sharing among students and also to make a comparison in the practise of online discussion through Whatsapp application between two faculties in difference branches of UiTM. The existing of Whatsapp application in this era of technology has made students prefer to share knowledge through this medium because of the borderless worlds as an advantage to them. The methodology is adopted to measure the significance of the application that been used by students for knowledge sharing and also to discover others types of medium recently been used. The research relieved that the majority of students are used Whatsapp application for specific purposes in certain situation. It also could help the students in their academic matters.

Keywords: Whatsapp application, knowledge sharing, UiTM.