

Faculty of Administrative Science and Policy Studies Universiti Teknologi Mara

Bachelor of Administrative Science

Factor Influencing Job Satisfaction Among Nurses' In Hospital Sultan Abdul Halim

Nur Farah Hana Binti Abdul Kadir 2016537849

Syafiqah Nabila Binti Shaari 2016577159

December 2018

THE DECLARATION

Declaration

We hereby declare that the work contained in this research proposal is my own except

those which have been duly identified and acknowledged. If I am later found to have

plagiarized or to have committed other forms of academic dishonesty, action can be taken

against me under the Academic Regulations of UiTM's.

Signed

Name: Nur Farah Hana binti Abdul Kadir

Matric No.: 2016537849

Name: Syafiqah Nabila binti Shaari

Matric No.: 2016577159

ii

Table of Contents

Decia Ackn Abstr Table List o	e of content of figure	i i V
	ter 1: Introduction Introduction Background of the Study Problem statement Research question & Research objective Scope of the study Significance of the study Definition of terms/concepts	vii 1 1 3 6 6 7 8 9
2.1 2.2 2.3 2.4 2.5 2.6	Introduction Dependent Variable Factors that lead to Dependent Variable Variable Related to this Study Conceptual Framework Relationship between Independent variable And dependent variables Conclusion	11 11 14 16 32 36 37
3.1 3.2	Introduction Research design	38 38
3.3 3.4 3.5 3.6 3.7 3.8 3.9 3.10	Unit of analysis Sample size Sampling technique Measurement/Instrumentation Data collection Data analysis Pilot Study Conclusion	38 39 40 40 46 46 47 48

Chapter 4: Research Finding

Introduction	49
Profile of Respondent	49
The Interpretation of Key Findings	51
Summary of Pearson-product Moment Correlation	54
Multiple Regression	55
Conclusion	56
ter 5: Discussion and Conclusion	
Introduction	57
Discussion of Finding	57
Limitation of the Study	63
Recommendation	64
Conclusion	65
	Profile of Respondent The Interpretation of Key Findings Summary of Pearson-product Moment Correlation Multiple Regression Conclusion ter 5: Discussion and Conclusion Introduction Discussion of Finding Limitation of the Study Recommendation

References Appendix

Abstract

This research was conducted to study the factors that influencing job satisfaction among nurses' in Hospital Sultan Abdul Halim. This study conducted in order to determine which factors need to be highlight by Hospital Sultan Abdul Halim to ensure that their staffs have a high level of job satisfaction and to ensure the lower level of turnover and intention to leave from their current job. In this study the quantitative research method had been used in which relies on the primary data from survey which involve the nurses' in Hospital Sultan Abdul Halim. The total sample size for this study is 260 respondents. This study had conducted on this amount of sample sizes and the data had been collected in second week on November 2018. The analysis on the findings for these studies have managed to answer all objective stated. From the findings, the researcher had found out there is relationship between job satisfaction with all the independent variables such as work environment, workloads and teamwork. Therefore, it could be concluded that there was relationship between job satisfactions among nurses' in Hospital Sultan Abdul Halim with all of the variables.

Keywords: Job Satisfaction, Work Environment, Teamwork, Turnover, Intention to leave, Hospital Sultan Abdul Halim.