INDUSTRIAL TRAINING REPORT

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TERENGGANU CONTINGENT POLICE HEADQUARTER

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REPORT

SUBMITTED TO

FACULTY OF COMPUTER AND MATHEMATICAL SCIENCES UNIVERSITI TEKNOLOGI MARA

AS PART OF REQUIREMENT

FOR

BACHELOR OF SCIENCE (HONS) (STATISTICS)

JANUARY 2015

ACKNOWLEDGEMENT

"In the name of ALLAH the Most Gracious, the Most Merciful"

Praise to ALLAH S.W.T, the Lord of the universe, for his wisdom, strength and blessings to accomplish this project paper entitled "Time Series Analysis and Forecasting Modelling of Number of Burglary Issued in Terengganu". Peace and

blessings of ALLAH be upon His Messenger, Prophet Muhammad S.A.W.

First and foremost, I would like to thank my respectable supervisor, Sir Mohd Azry bin Abd Malik, who has made a significant contribution and provides me with his great analytical skills, advice and guidance in the completion of this project. He has given me the encouragement and hope to be more successful. Great deals appreciated go to the contribution of my faculty; Faculty of Computer and Mathematical Science (FSKM). I am also would like to thankful to the industrial training coordinator, Madam Siti Nurhafizah Mohd Shafie.

Last but not least, this project would not been fully done by me without the information and guidance from members of management department, training and sports branch especially my supervisor, ASP Iskandar Bin Mohamed. Thanks a lot to my beloved parents and family for their encouragements, support and all their pray for me. I would like to express my utmost gratefulness and appreciation to my friends for contributing ideas and giving suggestions in the process of completing this report.

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Finally, would like to thank those who were involved directly or indirectly in the completion of this report. Without their commitment and dedication, this project would not have materialized. May Allah bless them with good life and happiness in this world and thereafter. Once again, thank you.

JANUARY 2015

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ABSTRACT

The purpose of the study is to determine the most suitable technique to generate the forecast of number of burglary issued in Terengganu using the time series data from Department of Crime Investigation, Terengganu Contingent Police Headquarter. The models understudied are based on Univariate Modelling Techniques and Box-Jenkins Methodology. Five different types of Univariate Forecasting Model were developed on the same data set for the purpose of finding the best fit models. There are Naïve with Trend Model, Average Change Model, Double Exponential Smoothing, Holt's Method Model and Adaptive Response Rate Exponential Smoothing (ARRES) Model. While three types of Box-Jenkins Model ARIMA (3,1,1), ARIMA (2,1,1), and ARIMA (1,1,1) are used for the same purpose. The selection of the most suitable model was indicated by the smallest value of Mean Square Error (MSE) and Mean Absolute Percent Error (MAPE). In Univariate Modelling Technique, Holt's Method is the best model while in Box-Jenkins Methodology, ARIMA (1,1,1) is the best model. Based on the analysis and comparison between Univariate and Box-Jenkins, Holt's Method Model is the most suitable model for forecasting monthly number of burglary from January 2015 until December 2015. Since the best model had been evaluated, this organization is recommended to use this model to predict the number of burglary in future in order to make proper planning. A dedicated funding stream should be provided for an integrated research program that examines and maps burglary crime trends, forecasts future burglary crime rates and patterns, and estimates the impact of burglary crime (i.e., costs) for both the present and the future. Funding should be provided to focus scientific and technological attention towards burglary crime reduction.

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