

## EMPLOYEE'S SATISFACTION AMONG EXPATRIATES IN SCOPE INTERNATIONAL SDN BHD

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**APRIL 2010** 



# BACHELOR OF BUSINESS ADMINISTRATION (HONS) INTERNATIONAL BUSINESS FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA MELAKA,

### "DECLARATION OF ORIGINAL WORK"

I, Nur Hamizah binti Rusli (I/C Number: 870727-01-5510)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or
  overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extract have been distinguished by quotation marks and sources of my information have been specifically acknowledged

### LETTER OF SUBMISSION

28 APRIL 2010			
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Dear Sir/Madam,			
SUBMISSION OF PROJECT PAPER			
Attached is the project paper titled "EMPLOYEE'S SATISFACTION AMONG			
EXPATRIATES IN SCOPE INTERNATIONAL SDN BHD" to fulfill the requirement as			
needed by the Faculty of Business Management, University Teknologi MARA.			
Thank you.			
Yours truly,			
NUR HAMIZAH BINTI RUSLI			
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Bachelor of Business Administration (Hons) International Business

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### **ABSTRACT**

The research that has been done by the researcher is about Employee's Satisfaction among expatriates in SCOPE International Sdn Bhd. In this research, the researcher will discuss several factors that contributed to the employee's satisfaction in terms of their salary, working conditions and relationship between their colleagues as well. These three factors will affect employee's satisfaction towards their job. The reason why the researcher chooses this topic is because, they want to see the correlation between those factors and employee's satisfaction towards their job. Either it give a big impact or not to the organization. In this research, the sample would be all of the foreign workers in SCOPE which have five department including Trade, Securities, FMO and CRC. In a simple random sample ('SRS') of a given size, all such subsets of the frame are given an equal probability. Finally the researcher came out with result that failed to eject amount of salary and the researcher have to reject Ho office environment and relationship between colleagues.