



**A STUDY ON THE EFFECTIVENESS FACTORS THAT
INFLUENCE JOB PERFORMANCE AMONG EMPLOYEES**

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KAMPUS BANDARAYA MELAKA

July 2013

DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION
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“DECLARATION OF ORIGINAL WORK”

We, Nur Hafizah Ab. Hamid, (I/C No: 901027-01- 5922) Siti Nabihah Mohamad Jamil, (I/C No:911119-01-6438)

Hereby, declare that;

- This work has not previously been accepted in substance for any degree, locally or overseas and not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of our independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of our information have been specifically acknowledged.

Signature: _____

Date: _____

Signature: _____

Date: _____

LETTER OF SUBMISSION

July 2013

The Head Program
Bachelor of Business Administration (Hons) Insurance
Faculty of Business Management
Universiti Teknologi MARA (UiTM) Melaka
75300 Bandar Melaka
Melaka

Dear Madam,

SUBMISSION OF PROJECT PAPER (BM221)

Attached is the project paper title “A Study on Effectiveness Factors That Influence Job Performance Among Employees” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM).

Thank you,

Yours sincerely,

NUR HAFIZAH BINTI AB HAMID

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Bachelor Business Administration (HONS) Insurance

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ABSTRACT

This topic of research is “The Effectiveness Factors That Influence Job Performance among Employees”. This research tries to determine the relationship between factors of personality, teamwork and commitment, and adaptation on workplace effect to job performances among employees. Researchers want to know the performance of employees by specifically in Johor Bahru. This study to identifies and determines factors that have significant influence on job performance.

The respondents for this study are 100 employees in Johor Bharu. The researchers had used convenience sampling as a sampling technique. The process of analyzing and interpreting data has presented by figures and tables using method reliability test, frequency, descriptive statistic, correlations and regression analysis. The researchers also have suggestion and recommendation is to helps the companies to increase their employees job performance.