

WORKFORCE DIVERSITY

COURSE : ORGANIZATION BEHAVIOUR (MGT 321)

GROUP : BMD 5BA

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DEFINITION

THE CONCEPT THAT OGANIZATIONS ARE BECOMING MORE HETEROGENEOUS IN TERMS OF GENDER, AGE, RACE, ETHNICITY, AND ABILITY.

IT MAKES PEOPLE DIFFERENT FROM OTHERS

BY JOHN R. SCHERMERHON, JR. OHIO UNIVERSITY (ORGANIZATIONAL BEHAVOUR)

MAJOR WORKFORCE DIVERSITY CATEGORIES

GENDER

RACE

AGE

DISABILITY

DOMESTICS PARTNER

NON-CHRISTIAN

NATIONAL ORIGIN

CATEGORIES

GENDER

- PERCENTAGE OF WOMEN AND MAN IN A WORKPLACE.
- ORGANIZATION NEEDS TO ENSURE THAT HIRING AND EMPLOYMENT POLICIES CREATE EQUAL ACCESS AND OPPORTUNITIES TO INDIVIDUALS REGARDLESS OF GENDER

RACE

- THE PERCENTAGE OF HISPANICS, BLACKS, AND ASIANS CONTINUES TO INCREASE (U.S).
- MALAY, CHINESE, INDIANS, ETC (MALAYSIA).
- ORGANIZATIONS SHOULD PROVIDE EQUAL ACCESS AND OPPORTUNITIES REGARDLESS OF RACE

• AGE

- RECENT POLLS INDICATE THAT AN INCREASING PERCENTAGE OF EMPLOYEES EXPECT TO WORK PAST THE RETIREMENT AGE OF 65 (U.S)
- ORGANIZATIONS CANNOT DISCREMINATE O THE BASIS OF AGE AND NEED TO MAKE ACCOMMODATIONS TO THE NEEDS OF OLDER WORKERS

DISABILITY

- ORGANIZATIONS NEED TO ENSURE THAT JOBS AND WORKPLACES ARE ACCESSIBLE TO THE MENTALLY AND PHYSICALLY CHALLENGED, AS WELL AS TO THE HEALTH CHALLENGED

DOMESTICS PARTNER

- AN INCREASING NUMBER OF GAY AND LESBIANS EMPLOYEES, AS WELL AS EMPLOYEES WITH LIVE-IN-PARTNER OF THE OPPOSITE SEX,ARE DEMANDING THE SAME RIGHTS AND BENEFITS FOR THEIR PARTNER THAT ORGANIZATIONS HAVE PROVIDE FOR TRADITIONAL MARRIED COUPLES