



**THE EFFECTIVENESS OF PROCESS PAYMENT
AT BELATI WANGSA (M) SDN BHD**

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KAMPUS BANDARAYA MELAKA**

APRIL 2011

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Submitted in Partial Fulfillment of the Requirement
for the Bachelor of Business Administration (Hons)
Finance

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA (UiTM)
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APRIL 2011

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION
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“DECLARATION OF ORIGINAL WORK”

I, WAN NOOR HAFIZAH BINTI ANUAR, (I/C NUMBER: 871108-08-5362)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF SUBMISSION

April 2011

The Head of Program
Bachelor of Business Administration (Hons) Finance
Faculty of Business Management
Universiti Teknologi Mara
Kampus Bandaraya Melaka
75300 Melaka.

Dear Miss,

SUBMISSION OF PROJECT PAPER (MKT 660)

Attached is the project paper titled "**THE EFFECTIVENESS OF PROCESS PAYMENT AT BELATI WANGSA (M) SDN BHD**" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara.

Thank You

Yours sincerely,

.....
WAN NOOR HAFIZAH BINTI ANUAR

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Bachelor of Business Administration (Hons) Finance

ABSTRACT

This study focuses on “The effectiveness of process payment at Belati Wangsa (M) Sdn Bhd”. The main objective of this research is to determine the level of effectiveness of process payment, to identify whether communications influence the effectiveness of process payment, to investigate whether organization influence the effectiveness of process payment, to determine whether operating procedures influence the effectiveness of process payment and provide recommendation to improve the process payment at Belati Wangsa (M) Sdn Bhd.

Besides that, to understand the process payment at Belati Wangsa (M) Sdn Bhd researcher also studies the procedures of process payment in this company. This report outlining the introduction, literature review, findings and analysis, conclusions and recommendations based on the journal and observation during practical trainee at Belati Wangsa (M) Sdn Bhd Ipoh Perak.