



**A STUDY ON GAP BETWEEN PRIOR JOB EXPECTATION AND ACTUAL WORKING
CONDITION IN INTERNATIONAL SEMICONDUCTOR COMPANIES MELAKA**

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BACHELOR OF BUSINESS ADMINISTRATION

(HONS) INTERNATIONAL BUSINESS

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

KAMPUS BANDARAYA MELAKA

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**SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENT FOR THE
BACHELOR OF BUSINESS ADMINISTRATION WITH
(HONS) INTERNATIONAL BUSINESS**

FACULTY OF BUSINESS MANAGEMENT

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JANUARY 2015

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION WITH HONOUR (INTERNATIONAL BUSINESS) FACULTY OF BUSINESS MANAGEMENT UNIVERSITY TECHNOLOGY MARA “DECLARATION OF ORIGINAL WORK”

Me, Syazwani binti Kamarulzaman (IC No: 910202065324)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: *Syazwani*

Date: 6th January 2014

LETTER OF SUBMISSION

07th January 2014

The Head of Program
Bachelor of Business Administration (Hons) International Business
Faculty of Business Management
University Teknologi MARA
Kampus Bandaraya Melaka ,
110 Off Jalan Hang Tuah
75300 Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled **“A gap between prior job expectation and actual working condition in international semiconductor companies Melaka”** to fulfill the requirement as needed by the Faculty of Business Management, University Teknologi Mara.

Thank you.

Syazwani

Yours Sincerely,

Syazwani binti Kamarulzaman
(2012141883)

ABSTRACTS

College or university graduates come into the workplace with expectations that they will obtain satisfied, secure and well-paying employment (Shelley, 1994) mainly based on what they have been taught in their formal education. The aim of this research is to attempt to reveal the difference between what fresh graduates expect and their actual experiences pertaining to the working environment. Besides that it also to identify which factors is the most significant factor for actual working condition with organizational culture, motivation, communication and team work.

Hence, this research used primary and secondary data in collection the data as data method. As for the interpretation data, the researcher used correlation coefficient for testing hypothesis, while regression analysis for testing the most significant variables in this research. Using a set of self-administered questionnaires, data were collected from 80 graduates. They were asked to indicate their preference on organizational culture, motivation, communication and team work.

Using the same dimensions, the respondents then reported their actual experiences, thus enabling gaps to be determined. Based on the research findings, the factor of organizational culture, motivation, communication and team work have positive correlation with the actual working condition. Then, the motivation factor and team work have significant relationship with actual working condition. While organizational culture and communication are not at level of significant. The results from paired-sample t-tests suggest that there is no significant expectation gaps exist in all the areas surveyed. Lastly, the most significant variable is team work.