# UNIVERSITI TEKNOLOGI MARA

# A STUDY ON THE PERCEPTION OF ISLAMIC BANKS AMONG TEENAGERS WITHOUT ISLAMIC STUDIES BACKGROUND

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Final Year Project Paper submitted in fulfillment of the requirements for the degree of Bachelor of Business Administration (Islamic Banking)

**Faculty of Business and Management** 

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#### **AUTHOR'S DECLARATION**

I declare that the work in this final year project paper was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Undergraduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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#### **ABSTRACT**

Islamic banking is a banking system based on Shariah law. International Association of Islamic Banks (IAOIB) define Islamic banking as a banking system which is established in accordance to Islamic Shariah principle with the objective to improve the Islamic financing system and to help both Muslims and non-Muslims. Islamic banking has grown over the years due to its strict lending principles and it is less risky alternatives for investment. However, there are misconception and sceptical views about doing banking in Islamic way because of limited knowledge among customers regardless of their religion. The limited knowledge regarding Islamic banking and finance industry has affected the usage of Islamic banking facilities among customers. Based on a previous study conducted by Chowdury (2013), they find out that most of the respondents does not have enough knowledge about Islamic banking. Moreover, majority of the respondents even thought that Islamic banking and finance is just another way to attract customers. Therefore, an additional research is necessary to be conducted by focusing on the teenagers that does not have any Islamic background studies. Based on result of this study, we found that teenagers without Islamic studies background perceived confidence in Islamic banking as significant variable.

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## TABLE OF CONTENTS

		Page
AUTI	HOR'S DECLARATION	ii
ABSTRACT		iii
ACKNOWLEDGEMENT		iiiv
TABLE OF CONTENT		$\mathbf{v}$
LIST OF TABLES		vii
LIST OF FIGURES		viii
		1
	PTER ONE INTRODUCTION	<b>1</b> 1
1.1	Introduction	_
1.2	Background of the Study	2
1.3	Problem Statement	3
1.4	Research Questions	4
1.5	Research Objectives	4
1.6	Significance of the Study	5
1.7	Scope of the Study	6
1.8	Limitation of the Study	6
1.9	Definition of Key Terms	6
1.10	Summary	8
СНА	PTER TWO LITERATURE REVIEW	9
2.1	Introduction	9
2.2	Appeal of Islamic Banking Products and Services and Perception	9
2.3	Social and Religious Perspectives and Perception	10
2.4	Confidence in Islamic Banking and Perception	11
2.5	Product Quality and Perception	11
2.6	Service Quality and Perception	11
2.7	Theoretical/Research Framework	11
2.8	Summary	12