

PERFORMANCE IN JABATAN KASTAM DIRAJA MALAYSIA,
KEDAH.

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JULY 2017

ABSTRACT

Internal control is the integration of the activities, plans, attitudes, policies, and efforts of the people of an organization working together to provide reasonable assurance that the organization will achieve its objective and mission. Therefore this study will focus detail on the relationship between employee motivation, working environment, training & development toward organizational performance. In order to obtain more information, distributing questionnaires are among the method used. This study is organized to identify the factors of organization performance. Furthermore it also will discuss the impact of the internal controls to the Jabatan Kastam Diraja Malaysia, Kedah. The result can be used to ensure the organizations achieve its objectives and also can help the operation run effectively and efficiently.

ACKNOWLEDGEMENT

Firstly and foremost, praise is to Allah s.w.t for giving me a good health and also a chance to successfully complete my practical training. I would like to express my deepest appreciation to Madam Sakinah Binti Mat Zin, my advisor for her advices, guidances, co-operation, encouragement and useful ideas in order to conduct the research. Always gives supports and guide on how to complete the task and thesis.

In addition, big thanks address to Jabatan Kastam Diraja Malaysia (JKDM), Kedah for giving me the opportunity to do my practical training in their company. Thanks to my practical training supervisor Puan Nabila Haifa Binti Hasni and the other staffs for giving me opportunity to conduct my industrial training for 16 weeks. And also thanks for their advice, guidance and help me in providing information for completing this research.

Last but not least, my deepest appreciation to my beloved parents and family for providing supports in term of motivation, time, advice and financially. Not forgetting thanks to my friends and other people that help me directly and indirectly to complete the research and practical training.

Thank you.

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