



A CASE STUDY ON INVENTORY CONTROL SYSTEM  
OF FINE BATIK SDN BHD

SITI ZHARIF NADIAH BT ABD RAHIM  
2008412664

BBA (HONS) INTERNATIONAL BUSINESS  
UNIVERSITI TEKNOLOGI MARA  
KAMPUS BANDARAYA MELAKA



**BACHELOR OF BUSINESS ADMINISTRATION  
(HONS) INTERNATIONAL BUSINESS  
FACULTY OF BUSINESS MANAGEMENT  
UNIVERSITI TEKNOLOGI MARA  
(KAMPUS BANDARAYA MELAKA)**

**“DECLARATION OF ORIGINAL WORK”**

**I, SITI ZHARIF NADIAH BINTI ABD RAHIM, (IC: 880820-35-5252)**

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any degrees.
- This project paper is the result of my independent work and investigation except otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## LETTER OF SUBMISSION

DATE: 19<sup>th</sup> May 2010

The Head of Program  
Bachelor of Business Administration  
(Hons) International Business  
Faculty of Business Management  
University Teknologi MARA  
No. 110, Off Jalan Hang Tuah  
75200 Melaka.

Dear Madam,

### **SUBMISSION OF FINAL REPORT**

Attached is the final report titled “**A CASE STUDY ON INVENTORY CONTROL SYSTEM OF FINE BATIK SDN BHD**” to fulfil the requirement as needed by Faculty of Business Management, University Technology MARA.

Thank You.

Your Sincerely,

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SITI ZHARIF NADIAH BINTI ABD RAHIM

2008412664

Bachelor of Business Administration (HONS) International Business

## LETTER OF TRANSMITTAL

Siti Zharif Nadiah binti Abd Rahim  
Bachelor of Business Administration  
(Hons) International Business  
Faculty of Business Management  
Universiti Teknologi MARA  
No. 110, Off Jalan Hang Tuah  
75200 Melaka.

Pn. Nor Hamiza bt Mohd Noor  
Advisor  
Faculty of Business Management  
Universiti Teknologi MARA  
No. 110, Off Jalan Hang Tuah  
75200 Melaka.

Dear Madam,

### SUBMISSION OF FINAL REPORT

Enclosed herewith is a thesis entitled “**A CASE STUDY ON INVENTORY CONTROL SYSTEM OF FINE BATIK SDN BHD**”. I hope this thesis will meet requirement and expectation from you and the faculty. Thank you very much for all the guidance and support you have generously rendered upon the completion of the thesis.

THANK YOU VERY MUCH FOR YOUR TIME AND CONSIDERATION.

Your Sincerely,

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SITI ZHARIF NADIAH BINTI ABD RAHIM  
2008412664  
Bachelor of Business Administration (HONS) International Business

## ABSTRACT

This case study explored on the differences that the new system contributed to the inventory controls in Fine Batik SDN BHD. The new system should maximize the performance of this retail based company as it rely on its stocks to do business. If the company could not meet the customers' demands, they will face losses that will affect the company's profit. The study will do comparison between the previous and the new system regarding its effectiveness in minimizing time and cost in the inventory process.

Next, the study also focuses on the importance of the employees as workforce behind the system to make it successful. The company should not rely on the system alone as the employees also play an important role as backbones that will help to handle the physical stock after the system had the databases of the stocks.

The main issue of this study is how the new system makes a difference in inventory control and the comparison between the new and the previous system. Other issue related to this study is the relationship of the performance of employees in making the inventory process a success.