

UNIVERSITI TEKNOLOGI MARA

FACULTY OF BUSINESS MANAGEMENT (HONS) FINANCE

A STUDY ON THE FACTOR THAT AFFECTING JOB PERFORMANCE AMONG EMPLOYEES AT TRADEWINDS (M) BERHAD

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JANUARY 2015

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Submitted in Partial Fulfilment of the

Requirement for the

Bachelor of Business Administration with Honours (Finance)

FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA BANDARAYA MELAKA

January 2015

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION (HONS) FINANCE FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA BANDARAYA MELAKA "DECLARATION OF ORIGINAL WORK"

I, Siti Amira Liyana Binti Abdul Jalil, (I/C Number: 910130-14-6562).

Hereby declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:

Date:

LETTER OF SUBMISSION

JANUARY 2015

Prof Madya Rahimah H.P. Shawkataly Faculty of business management University Teknologi Mara (UiTM) Kampus Bandaraya Melaka 110 off jalan hang tuah 75300 Melaka

Dear Sir/Madam

SUBMISSION OF FULL RESEARCH PAPER

Attached is an original copy of research paper entitled 'A STUDY ON THE FACTOR THAT AFFECTING JOB PERFORMANCE AMONG EMPLOYEES AT TRADEWINDS (M) BERHAD' for your kind perusal and evaluation to fulfil the requirement as needed by the faculty.

Thank You.

Yours sincerely,

SITI AMIRA LIYANA BINTI ABDUL JALIL

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BACHELOR OF BUSINESS ADMINISTRATION (HONS) FINANCE

ABSTRACT

"A study on the factors that affect job performance among employees at Tradewinds (M) Berhad, Kuala Lumpur". Employee is one of the an important asset in the organization. Organization performance depends on employees in organization and job performance that employee can achieve. This paper aims to study factors that determine job performance among employees in organizations at Tradewinds (M) Berhad, Kuala Lumpur. The independents variables that involved in this study which are reward, personal problem, work environment and last is motivation. The dependent variable is job performance. For this project paper, this research focused on the employees been worked at Tradewinds (M) Berhad, Kuala Lumpur. 70 questionnaires were distributed to employees. The questionnaires were used to obtain and collected the data from the respondent. Cluster area sampling has been used in this study as a sampling technique. The researcher used SPSS program version 20.0 where the researcher has used reliability analysis, frequency analysis, correlation analysis and also regression analysis. In the end of this paper, the researcher has provided several recommendations regarding the factors that affect job performance among employees in organizations at Tradewinds (M) Berhad, Kuala Lumpur.