

## A STUDY ON RELATIONSHIP BETWEEN EMPLOYABILITY AND CAREER SUCCESS AMONG STAFF IN DBKL

### NUR AIN BT AZAMI 2008280136

# BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA BANDARAYA MELAKA

**NOVEMBER 2010** 



## BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE MANAGEMENT FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA MELAKA

#### "DECLARATION OF ORIGINAL WORK"

I, \_\_\_\_\_\_, (I/C Number: \_\_\_\_\_)

Hereb	y, declare that,
•	This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
•	This project paper is the result of my independent work and investigation, except where otherwise stated
•	All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.
Signature:	Date:

#### LETTER OF SUBMISSION

8<sup>TH</sup> November 2010

The Head of Program

Bachelor of Business Administration (Hons) Human Resource
Faculty of Business Management
Universiti Teknologi MARA
Kampus Bandar Melaka
75300 Melaka

Dear Sir,

#### SUBMISSION OF PROJECT PAPER

Attached is the project paper entitled "A STUDY ON RELATIONSHIP BETWEEN EMPLOYABILTY AND CAREER SUCCESS AMONG STAFF IN DBKL" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank You

Yours sincerely

NUR AIN BT AZAMI 2008280136

Bachelor of Business Administration (Hons) Human Resource

#### TABLE OF CONTENT

TABLE OF CONTENT		PAGE
ACKNOWLEDGEMENT		iv
LIST OF TABLES		vi
LIST OF FIGURES		ix
LIST OF ABBREVIATION ABSRACT		X
		xi
CHAPTER	1: INTRODUCTION	
1.1	Backround of Dewan Bandaraya Kuala Lumpur	2
1.2	Background of Study	4
1.3	Problem Statement	6
1.4	Research Question	7
1.5	U	7
1.6	Theoretical framework	8
1.7	Hypothesis	9
1.8	Scope of Study	10
1.9	Significant of Study	10
1.10		12
1.11	Definition of Term/Concept	14
CHAPTER	2:LITERATURE REVIEW	
2.1	The Concept of Employability	17
2.2	<b>Employability and Career Success</b>	19
CHAPTER	3:RESEARCH METHODOLOGY	
3.1	Research Design	26
3.2	Population	27
3.3	Selection of participants	27
3.4	Sampling	28
3.5	Sampling Size	28
3.6	Data collection method	29
3.7	Data Analysis Methods	30
CHAPTER	4: RESULT AND FINDINGS	
4.1	Introduction	32
4.2	Reliability Statistic	32
4.3	Respondents Profile Frequencies and Percentage	34
4.4	Research Objective 1	38
4.5	Skills Frequencies and Percentage	42
4.6	Ability Frequencies and Percentage	50
4.7	Research Objective 2	60

#### **ABSTRACT**

This research is about the study on relationship between employability and career success among staff in DBKL. There are 3 elements under employability that influence career success which are knowledge, skill and ability.

The survey is conducted at Kuala Lumpur City Hall (DBKL), Menara DBKL 3, Bandar Wawasan, Jalan Raja Abdullah, Kuala Lumpur. Sample size is about 60 respondents who are selected randomly. Data collection method that was used are primary and secondary data which is by questionnaire and through internet and journal as well. After data has been collected, the Statistical Package for the Social Science (SPSS) version 12.0 has been used to analyze the data. The result is in the form of reliability test, frequency, and correlation. From the result it shown that there are significance relationship between employability and career success however there are some elements under employability that are no relationship with career success which is knowledge. However other than that, it is proven that there are relationship between skills and ability with career success. Besides that there are some recommendations in order to improve the employability level.