



**ENGAGEMENT AMONG SELANGOR STATE DEVELOPMENT
CORPORATION (PKNS) EMPLOYEES**

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**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
(HUMAN RESOURCES MANAGEMENT)**

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KAMPUS BANDARAYA

JANUARY 2020

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
(HUMAN RESOURCE MANAGEMENT)

FACULTY OF BUSINESS MANAGEMENT UNIVERSITY TECNOLOGY
MARA “DECLARATION OF ORIGINAL WORK”

I am Siti Sajarotun Nur binti Baharuddin (I/C number: 950818-10-6274) Hereby declare that:

- This work has not previously been accepted in substance for any degree, locally or oversea, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: *Siti Sajarotun Nur*

Date: 19 DEC 2019

LETTER OF SUBMISSION

January 2020

The Head of Program

Bachelor of Business Administration (Hons)

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Universiti Teknologi MARA (UiTM) Kampus Bandaraya Melaka

Off Jalan Hang Tuah 75300 Melaka

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper title “A study on factors influences employee engagement among Selangor State Development Corporation (PKNS) employees” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM).

Thank you,

Sincerely,

Siti Sajarotun Nur

(Siti Sajarotun Nur Binti Baharuddin)

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ABSTRACT

Due to the challenging economic climate, many organizations deciding to restructure and resize for the survival in the marketplace which resulted organizations constantly seek for different methods to keep their employees engaged. Hence, employee engagement can be defining as employee that physically and emotionally show full commitment towards their job to achieve the goals of organization. Therefore, the purpose of this research is to investigate the factors influencing the employee engagement at Selangor State Development Corporation. This study used simple random sampling techniques and self-administrated questionnaire as an instrument to collect data. The data from 100% out of 278 employees are collected then evaluated by using statistical package for the Social Science (SPSS) version 23 software. The result from Multiple Regression analysis indicates that all the elements in predict employee engagement which is leadership, working environment and organizational culture have positive and significant relationship with employee engagement. Moreover, working environment found to be the most influential variables towards employee engagement at Selangor State Development Corporation.