

A STUDY ON FACTORS CONTRIBUTING STUDENTS INTEREST TO BE AN INSURANCE AGENTS

MOHAMAD AZRI BIN MOHD AZMI 2013665384 SITI NORALIZA BINTI MOHD ROHAIZAI 2013283492

BACHELOR OF BUSINESS ADMINISTRATION HONS (INSURANCE) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA KAMPUS BANDARAYA MELAKA

JULY 2016



BACHELOR OF BUSINESS ADMINISTRATION HONS (INSURANCE) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA "DECLARATION OF ORIGINAL WORK"

MOHAMAD AZRI BIN MOHD AZMI,

(I/C Number: 940420-03-5489)

SITI NORALIZA BINTI MOHD ROHAIZAI,

(1/C Number: 941118-05-5184)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:	Date :	
Signature:	Date:	

LETTER OF SUBMISSION

July 2014

Head of Program
Bachelor of Business Administration (Hons) Insurance
Faculty of Business Management
UniversitiTeknologi Mara
KampusBandaraya Melaka
Off Jalan Hang Tuah
75300 Melaka

Dear Sir,

Submission of Project Paper

Attached to this program "FACTORS CONTRIBUTING STUDENTS INTEREST TO BE AN INSURANCE AGENTS" to fulfil the requirements as needed by the Faculty of Business Management, UniversitiTeknologi Mara

Thank you,

Yours sincerely,

MOHAMAD AZRI BIN MOHD AZMI
2013665384

Bachelor of Business Administration (Hons) Insurance

SITI NORALIZA BINTI MOHD ROHAIZAI
2013283492

Bachelor of Business Administration (Hons) Insurance

TABLE OF CONTENTS

LETTER OF SUBMISSION		iii
ACKNOWLEDGEMENT		iv
TAB	LE OF CONTENTS	V
LIST	OF FIGURE	vii
LIST	OF TABLE	viii
ABS	TRACT	ix
СНА	PTER 1: INTRODUCTION	
1.0	Background of study	1 - 2
1.1	Issue of study	2 - 3
1.2	Problem Statement	3 - 4
1.3	Research Objective	4
1.4	Research Question	5
1.5	Significance of the Study	5 - 7
1.6	Scope and coverage of study	7 - 8
1.7	Limitation of study	8 - 10
1.8	Definition of Term	11 - 13
СНА	PTER 2: LITERATURE REVIEW	
2.0	Literature Review	14
2.1	Dependent Variable	14
	2.2.1 Students interest to be an insurance agent	15 - 16
2.2.	Independent Variable	16
	2.2.1 Personal Development	16 - 18
	2.2.2 Income	18 - 20
	2.2.3 Communication Skills	20 - 22

ABSTRACT

Insurance agents are a critical insurance activity that contributes for a major portion of the revenue generation for Insurance or Takaful Company. The purpose of this study was to examine factors that contributing student's interest to be an insurance agent. Male and female undergraduate students in Universiti Teknologi MARA (UiTM) which study in insurance course were surveyed through a structural questionnaire to determine their interest in insurance agent's career. The scope of study will be focusing on the insurance students of UiTM Kampus Bandar Melaka and UiTM Puncak Alam. The researchers choose UiTM Kampus Bandar Melaka and UiTM Puncak Alam to do research because many insurance students are located in both of UiTM branches. The researcher using questionnaire to attained the data in order to get the feedback.

In this study, researcher was using Statistical Package for Social Sciences (SPSS) technique. Based on reliability test, respondent demographic and multiple regressions, a clear findings and result is observed. The researchers provide some recommendations and suggestion for future research. The conclusion of this study was the outcome from the survey analysis and findings.