

UNIVERSITI TEKNOLOGI MARA

**INTERNAL AND EXTERNAL DETERMINANTS
OF NON-PERFORMING LOANS IN
MALAYAN BANKING BERHAD**

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AUTHOR'S DECLARATION

I declare that the work in this final year project paper was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Undergraduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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ABSTRACT

The main purpose of this paper is to determine the internal and external factors of non-performing loans in Malayan Banking Berhad over the period from 1997 to 2016. This study would like to determine how the internal factors, return on assets (ROA) and net profit margin (NPM) and external factors, gross domestic product growth (GDP), inflation rate (INF) and unemployment rate (UNEMP) influence the level of non-performing loans in Malayan Banking Berhad specifically. To obtain the results, regression analysis was applied with NPL to stated independent variables. Empirical results of regression shows that only unemployment rate is statistically significant with the NPL while the other factors, return on assets, net profit margin, gross domestic product growth and inflation are statistically insignificant which are contrary to the study expectation. Even though, most of the predictor variables' regression result are insignificant, those results are normal as the findings from the previous researchers conclude the same result as stated. The findings of the previous researchers are referred as the guidelines in determining the type of independent variables to be included. Then, some comparisons between the current regression result and previous findings are done in order to ensure that those results are significant and accurate.

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