



**DEPARTMENT OF BUILDING SURVEYING
FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING
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**MAINTENANCE MANAGEMENT OF PUBLIC BUILDING MANAGED BY
MUNICIPAL COUNCIL OF PENANG ISLAND**

**This academic project is submitted in partial fulfillment of the
requirement for the Bachelor Of Building Surveying (Hons.)**

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ABSTRACT

Maintenance Management is a combination of several actions in which to retain or restore an item to perform its required action. Improper supervision has lead to poor performance which was due to lack of public building objective. Therefore, based on this research the maintenance management by municipal council to the public building should be considered. This study focused on identifying the factors of implementing maintenance management of public building, identifying the perception of occupants toward the maintenance management which implemented by Municipal Council of Penang Island (MPPP) and to improve the maintenance management for public building by MPPP. In order to achieve the objectives identified, literature review was done, and then the data was collected using questionnaires. The output of research from the data analysis is achieved by Microsoft Excel 2003. Finding shown that even though that the food court building has the maintenance unit to monitor and control that building, the occupants of the building still in average level toward the maintenance at the food court building. Hence, the local authority should be to improve the maintenance management toward the food court building with increasing the quality of work.

TABLE OF CONTENTS

LIST OF CONTENTS	PAGES
DEDICATION	i
ACKNOWLEDGEMENT	ii
ABSTRACT	iii
TABLE OF CONTENTS	v
LIST OF TABLES	xii
LIST OF FIGURES	xiv
LIST OF CHARTS	xvi

CHAPTER	TITLE	PAGE
1	INTRODUCTION	1
	1.1 Introduction	1
	1.2 Aims of Study	2
	1.3 Issue of Topic/ Problem Statement	2
	1.4 Objective of Study	5
	1.5 Scope and Limitation of Study	5
	1.6 Methodology of Study	6
	1.7 The Organization of the Thesis	9

2	LITERATURE REVIEW:	11
	MAINTENANCE MANAGEMENT	
2.1	Introduction	11
2.2	Definition	12
2.3	Type of Maintenance Management	15
2.4	Classification of Maintenance	18
	2.4.1 Planned Maintenance	19
	2.4.2 Unplanned Maintenance	22
2.5	Maintenance Programmed	23
2.6	Maintenance Activity	25
2.7	Maintenance Objective	26
2.8	Maintenance Standard	27
	2.8.1 Types of Maintenance	30
2.9	Maintenance Policies	31
	2.9.1 The formulating of Maintenance Policies	32
2.10	The Organization and General Responsibilities	32
	Of Maintenance Management	
	2.10.1 The Function of Organizational	33
	2.10.2 The Function of Advisor	34
2.11	The Budgeting For Maintenance Management	35
2.12	In House And Out Sources Of Maintenance	37

Management System

2.13	In House Maintenance Management	38
	2.13.1 In house Maintenance Budgeting	38
2.14	Outsources Of Maintenance Management	39
	2.14.1 Outsources Budgeting	41
2.15	Summary	42
3	THE PUBLIC BUILDING AND LOCAL AUTHORITIES	43
	3.1 Introduction	43
	3.2 Definition	43
	3.2.1 Public	43
	3.2.2 Building	44
	3.3 Public Building	45
	3.3.1 Public Building Policies	46
	3.3.2 Public Building Facilities	48
	3.3.3 Public Building Standard	50
	3.4 Local Authority	51
	3.4.1 Definition of Local Authority	52
	3.4.2 The Organization of Local Authority	53
	3.4.3 The Function of Local Authority	55