



**THE PERCEIVED USEFULNESS OF E-RECRUITMENT AMONG THE  
JOBSEEKERS IN MALAYSIA**

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**KAMPUS BANDAR RAYA MELAKA**

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**Submitted in Partial Fulfillment of the Requirement for the Bachelor of Business  
Administration (Hons) Marketing**

**FACULTY OF BUSINESS MANAGEMENT**

**UNIVERSITI TEKNOLOGI MARA**

**KAMPUS BANDAR RAYA MELAKA**

## **“DECLARATION OF ORIGINAL WORK”**

I, ERNIE SYAZANA BINTI NOOR, (I/C Number: 850603-14-6430)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degree.
  
- This project paper is the result of my independent work and investigation, except where otherwise stated
  
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## **LETTER OF SUBMISSION**

**19<sup>TH</sup> OCTOBER 2009**

Madam Siti Normah Bt Awang Tuah  
The Head of Program  
Bachelor of Business Administration (Hons) Marketing  
Faculty of Business Management  
Universiti Teknologi Mara  
Kampus Bandaraya Melaka  
110 Off Jalan Hang Tuah  
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Dear Madam,

### **SUBMISSION OF PROJECT PAPER ( MKT 660 )**

Attached is the project title 'THE PERCEIVED USEFULNESS OF E-RECRUITMENT AMONG THE JOBSEEKERS IN MALAYSIA' to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara, Kampus Bandaraya Melaka.

Thank you.

Yours sincerely

**ERNIE SYAZANA BINTI NOOR**

**2006127469**

**Bachelor of Business Administration (Hons) Marketing**



TITLE: THE PERCEIVED USEFULNESS OF E-RECRUITMENT AMONG THE JOBSEEKERS  
IN MALAYSIA

NAME: ERNIE SYAZANA BINTI NOOR

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2<sup>ND</sup> ADVISOR: PROF DR HJ ARSHAD BIN HASHIM

### **ABSTRACT**

In this current economic climate, many people are searching for jobs from Internet-based (online) recruitment service providers. Online recruitment has become an effective way to reach the majority of candidates globally. The purpose of this paper is to determine the perceived usefulness of e-recruitment services among jobseekers in Malaysia and to test whether the behavior intention towards E-recruitment services. A survey was conducted pertaining to the objective of these research in perceived usefulness of E-recruitment services and the pattern of behavior intention among the jobseekers .A framework was drawn to linkage between the perceived usefulness and ease of use towards the behavior intention. This paper's conceptual model and specific objective were tested using a sample of 50 respondents from the jobseekers in the area of Kuala Lumpur. This study will benefit the recruitment service providers or other business organizations in improving their recruitment website hence the users would have positive perception towards online recruitment system.

Types: Mode B (research)