



**“A STUDY ON FACTORS THAT CONTRIBUTE TO EMPLOYEES ATTITUDE IN AN
ORGANIZATION AT EMPLOYEES PROVIDENT FUND SEREMBAN BRANCH”**

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**Submitted in Partial Fulfillment of the
Requirement for the
Bachelor of Business Administration with Honours (Human Resource Management)**

**FACULTY OF BUSINESS MANAGEMENT
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LETTER OF TRANSMITTAL

6th January 2014

The Head of Program
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Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper title **“A STUDY ON FACTORS THAT CONTRIBUTE TO EMPLOYEES’ ATTITUDE IN AN ORGANIZATION AT EMPLOYEES PROVIDENT FUND SEREMBAN BRANCH”** to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

AIN MASALINA AISHYA BINTI SHAHARUDIN
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ABSTRACT

The present study aims to investigate the factors that contribute to employees' attitude in an organization at Employees Provident Fund Seremban branch. This research studied on three variables that influence employees' attitude which are working environment, work-life balance and compensation. The population of the studied comes from workers of Employees Provident Fund from ages in the range of 26 up to more than 40 years old with different education background, salary. Data was collected through distribution of the questionnaires to 100 staffs of Employees Provident Fund Seremban branch by using simple random sampling. Result of correlation analysis for the present study shows that there is a relationship between the independent variables and employees attitude at Employees Provident Fund Seremban branch. Researcher also have used regression backward analysis in identifying the most factor that influence employees' attitude at Employees Provident Fund Seremban branch and the result was working environment. This study cal also be used by any other organization in order to gain their competitive advantage. Recommendations for the organization also have been discussed.

Keywords: Employees' Attitude, Working environment, Work-life balance, Compensation