DETERMINANTS OF CONVENTIONAL AND ISLAMIC BANKS PROFITABILITY IN MALAYSIA: EVALUATION OF INTERNAL FACTORS

NUR FAIZAH BINTI MOHD YUSOF 2015182965

BACHELOR OF BUSINESS ADMINISTRATION (HONS) FINANCE
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA, JOHOR
BRANCH, SEGAMAT, JOHOR

DECEMBER 2017

UNIVERSITI TEKNOLOGI MARA

DETERMINANTS OF CONVENTIONAL AND ISLAMIC BANKS PROFITABILITY IN MALAYSIA: EVALUATION OF INTERNAL FACTORS

NUR FAIZAH BINTI MOHD YUSOF 2015182965

BBA (Hons) Business Administration Finance

December 2017

UNIVERSITI TEKNOLOGI MARA

DETERMINANTS OF CONVENTIONAL AND ISLAMIC BANKS PROFITABILITY IN MALAYSIA: EVALUATION OF INTERNAL FACTORS

NUR FAIZAH BINTI MOHD YUSOF 2015182965

Thesis submitted in fulfillment of the requirements for the degree of **Bachelor of Business Administration** (Finance)

Faculty of Business Administration

December 2017

AUTHOR'S DECLARATION

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA Johor. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Undergaduate, Universiti Teknologi MARA Johor, regulating the conduct of my study and research.

Name of Student : Nur Faizah Bt Mohd Yusof

Student I.D. No. : 950302-01-6112

Programme : Bachelor of Business Administration (Hons) Finance

Faculty : Business Management

Thesis : Determinants of Conventional and Islamic banks

profitability in Malaysia: Evaluation of internal factors

Signature of Student :

Date : December 2017

ABSTRACT

The issue regarding measuring and managing the bank performance are always on the agenda due to critically important roles of the bank. The purpose of this study is to compare the profitability between the conventional and Islamic bank in Malaysia. Furthermore, the researcher also wants to find the relationship between the factors towards the conventional and Islamic bank in Malaysia. Thus, find out the most factors that give the huge impacts on the banks profitability. The profitability of the bank is being measured by dependent variables which is return on asset (ROA) and influenced by the independent variables such as banks size, deposit ratio, capital adequacy, management efficiency and financial leverage. Based on findings shows that Islamic bank is more profitable than conventional bank. The findings also supported by Ibrahim (2015) and Ramlan & Adnan (2016)Both result showed that Islamic banks is more profitable compared to conventional banks on overall performance by using z-score test and regression test respectively. The study is carried out over 5 year's period that is from 2012 to 2016. The method of this study referred to F-test model, correlation and regression. From this study, we used secondary data and the data are collected from selected bank website in Malaysia. We used sample of 6 conventional banks and 6 Islamic banks established in Malaysia. Thus, the analysis of this paper can be used by the bank managers, investors, customers to make an evaluation of internal factors that can affect the bank's profitability.

Keywords: Banks profitability, Return on asset, Conventional banks, Islamic banks, Malaysia