

UNIVERSITI TEKNOLOGI MARA

RELATIONSHIP BETWEEN SPIRITUAL LEADERSHIP AND ORGANIZATIONAL COMMITMENT IN THE OIL AND GAS INDUSTRY

MOHD AFIFIE BIN MOHD ALWI NURHANI BINTI ANWAR AHMAD HAZIQ BIN ISMAIL

FACULTY OF BUSINESS MANAGEMENT MASTER OF BUSINESS ADMINISTRATION UNIVERSITI TEKNOLOGI MARA KAMPUS TERENGGANU

JANUARY 2013

DECLARATION OF ORIGINAL WORK



MASTER OF BUSINESS ADMINISTRATION FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA KAMPUS TERENGGANU

I, Mohd Afifie Bin Mohd Alwi, (2010533399) with my fellow group members, Nurhani Binti Anwar (2010507827) and Ahmad Haziq Bin Ismail (2010311779) Hereby, declare that:

- I. This work has not previously been accepted in substance for any degree, locally or overseas and not being concurrently submitted for this master or any other master.
- II. This project paper is the result of our independent work and investigation, except where otherwise stated.
- III. All verbatim extracts have been distinguished by quotation marks and sources of our information have been specifically acknowledged.

Signature:

Date: Jan 31,2013

TABLE OF CONTENTS

<u>CO</u>	NTENT	PAGE
AC	KNOWLEDGEMENT	iii
LIST OF TABLES		vii
LIST OF FIGURES		viii
LIS	T OF ABBREVIATIONS	ix
DEI	FINITION OF KEY TERMS	X
ABS	STRACT	xi
CH.	APTER 1 – INTRODUCTION	1
1.1	Preamble	1
1.2	Background of the Study	1
	1.2.1 Background of the Malaysian Oil and Gas Industry	4
	1.2.2 Emergence of Spirituality	7
	1.2.3 Spirituality and Religion	9
1.3	The Problem Statement of the Study	10
1.4	The Research Questions	11
1.5	The Objectives of the Study	12
1.6	The Significance of the Study	13
1.7	The Scope of the Study	14
1.8	Organization of Chapters	15
CHA	APTER 2 – THE LITERATURE REVIEW OF THE STUDY	16
2.1	Preamble	16
2.2	Definition of Spiritual Leadership	17
2.3	Benefits of Spiritual Leadership	19
2.4	Fry's Causal Model of Spiritual Leadership	20

	2.4.1 Vision	22
	2.4.2 Altruistic Love	24
	2.4.3 Calling / Meaning	25
	2.4.4 Membership	28
2.5	Religiousness	29
2.6	Organizational Commitment	31
	2.6.1 Empirical Research on Organizational Commitment	34
2.7	Empirical Research on Spiritual Leadership Practices	36
2.8	Summary	41
CH	APTER 3 – THE RESEARCH METHODOLOGY	42
3.1	Preamble	42
3.2	Research Design	42
3.3	Theoretical Framework	44
3.4	Hypotheses	45
3.5	Sampling Design	46
	3.5.1 Target Population	46
	3.5.2 Sampling Size	48
	3.5.3 Sampling Technique	48
3.6	Data Collection Method	49
	3.6.1 Primary Data	49
	3.6.1.1 Questionnaire Construction	49
	3.6.1.2 Data Collection	50
	3.6.1.3 Measuring Instruments	51
	3.6.2 Secondary Data	52
3.7	Pilot Study	52
3.8	Procedure for Data Processing and Data Analysis	53
	3.8.1 Frequency Distribution	53
	3.8.2 Reliability Test	54
	3.8.3 Hypothesis Testing	54
	3.8.4 Regression Analysis	55
	3.8.5 T-test of Independent Sample	56
3.9	Summary	56

ABSTRACT

The notion of spirituality in organization has sparked a considerable amount of interest since the last decade with scarcity of research on the particular topic in the Malaysian setting. The aim of this paper is to examine the relationship between spiritual leadership and organizational commitment in the oil and gas industry as well as to assess the moderating role of religiousness among leaders. The research also attempts to investigate the perception of employees towards organizational commitment from different demographic factors. The research adopts Fry's (2003) causal model of spiritual leadership whereby four elements of vision, altruistic love, calling/meaning and membership have been considered for empirical study. A questionnaire survey was conducted in selected oil and gas companies in Terengganu using mainly quota sampling method. Data were gathered from 203 respondents for hypothesis testing. Descriptive statistics were reported, followed by reliability analysis, Pearson correlation, T-test, multiple regression, Kruskal-Wallis and partial correlation analysis. Findings showed that all of the elements of spiritual leadership have significant relationships with organizational commitment whereby altruistic love appears to have the highest strength of correlation. Further inclusion of religiousness as a moderator weakens the relationship between the variables of the study. Differences in race among the respondents contribute to the significance of perception towards organizational commitment. Thus, the study suggests that companies in the oil and gas industry should consider nurturing spiritual leaders for increased commitment while also placing emphasis on other extrinsic rewards. Future research might consider other elements of spirituality or different construct of religiousness in a varied working environment.

Keywords: Leadership, spirituality, religiousness, organizational commitment, oil and gas.