

**THE RELATIONSHIP OF TRANSACTIONAL AND TRANSFORMATIONAL  
LEADERSHIP SKILL WITH EMPLOYEES JOB SATISFACTION FOR PROPERTY  
MANAGEMENT SITES UNDER HENRY BUTCHER MALAYSIA MONT KIARA  
SDN. BHD.**

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## **ABSTRACT**

The title of the research is on "THE RELATIONSHIP OF TRANSACTIONAL AND TRANSFORMATIONAL LEADERSHIP SKILLS WITH EMPLOYEES JOB SATISFACTION FOR SITES UNDER HENRY BUTCHER MALAYSIA MONT KIARA SDN. BHD". The researcher was attached to one of the sites under Henry Butcher Malaysia Mont Kiara Sdn. Bhd. which is in One Menerung Management Office for 4 months and a half. The research was conducted in One Menerung Management Office plus a few sites under Henry Butcher Malaysia Mont Kiara Sdn. Bhd.

This study was designed to investigate the relationship variables of Transactional Leadership Skill, Transformational Leadership Skill and Job Satisfaction among employees. To get the result, the researcher had distributed 32 questionnaires to the building manager from each sites that were chosen. Statistical Package for Social Science (SPSS) version 20.0 is used to conduct findings in the relationship of Transactional Leadership Skill, Transformational Leadership Skill and Job Satisfaction among employees. The result of the research will be disclose in the next chapter of this research.

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## **CHAPTER 1**

### **INTRODUCTION**

#### Background of the Study

In every company, leadership is known as the most important thing because as a leader he or she will tend to lead his or her employees to achieve the company objectives, mission and vision. Leadership is very important to an employee because a leader will tend to help and guide his or her employees by sharing the vision and also provide information to the employees. If there is a crisis or problem occur in the company or organization, leadership will shimmer the important functions to seek for the best solution to overcome the problem and this will determine whether the leader is capable of solving the problem in any form of situations. As mentioned by Shurbagi and Zahari (2012), every leader is characterized by their own styles, which can be influenced by the organizational cultural and likely to produce a management confidence that prevails and represents a criterion of behaviour for leaders who are expected to adopt.

As mentioned by Sanhueza (2011), leadership also can be defined as the ability of a leader to contribute to the success and effectiveness of their organization through influence and motivation to others. This research will be focusing on “The effect transactional and transformational leadership styles of managing director towards their building managers”.