



THE FACTORS THAT AFFECT EMPLOYEE'S PERFORMANCE

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**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOUR (HUMAN RESOURCES)
FAKULTI BUSINESS MANAGEMENT
UNIVERSITY TEKNOLOGI MARA
MELAKA CITY CAMPUS**

JULY 2018

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**Submitted in Partial Fulfilment of the
Requirement for the
Bachelor of Business Administration with Honours (Human Resource)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY TECHNOLOGY MARA
MALACCA CITY CAMPUS**

JULY 2018

DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION
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FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
“DECLARATION OF ORIGINAL WORK”**

I, SHAFAAH BT SHARIF, 940201065258

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature :

Date: 25 June 2018

LETTER OF SUBMISSION

25th JUNE 2018

The Head of Program
Bachelor of Business Administration (Hons) Human Resource
Faculty of Business Administrative
UiTM Kampus Bandaraya Melaka
Off Jalan Hang Tuah
75300 Melaka

Dear Madam,

SUBMISSION OF PROJECT PAPER

Enclosed herewith is the project paper titled **“THE FACTORS THAT AFFECT EMPLOYEE’S PERFORMANCE”** to fulfil the requirements as needed by the Faculty of Business Administration, University Technology MARA.

Thank you.

Yours sincerely,

SHAFAAH BINTI SHARIF

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(Hons) Human Resource

ABSTRACT

Employees are among an organization's most important resources and the most valuable assets. Thus it involves several factors that affect it. Training, rewards, working environment and leadership are the factors that affect employee's performance in an organization. This study emphasizes on the relationship between training, rewards, working environment and leadership styles towards employee's performance in FELCRA Berhad Wilayah Tengah. The research study is design based on a quantitative approach. Not only that, descriptive and explanatory analysis is applied in this research study. Characteristics of the population can be described through descriptive analysis. Meanwhile, the explanatory analysis is used to establish a relationship between variables. The questionnaire will be distributed and collected to obtain the result of this research paper.

The results are based on the key data by SPSS program. This program would be explained in detail using the correlation to test whether there is a relationship between dependent variable and independent variable. The purpose of this chapter is to tabulate and analyses data in a meaningful and precise manner. The data was run using the software of SPSS and the result will be explained in detail in this chapter. The data used in the research is taken from the structured questionnaire obtained from employees of FELCRA Berhad Wilayah Tengah.