THE IMPACT OF FLEXIBLE WORKING HOURS TOWARDS EMPLOYEE'S PRODUCTIVITY AT TELEKOM RESEARCH AND DEVELOPMENT SDN. BHD. (TMRND) IN CYBERJAYA

Prepared for

PUAN NORLAILI BINTI HARUN

Prepared by:

NURFARAHANA SYAHERA BINTI OMAR
BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.)

UNIVERSITI TEKNOLOGI MARA (UITM)
FACULTY OF BUSINESS MANAGEMENT

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ABSTRACT

This study examined the impact of flexible working hours toward employee's productivity at Telekom Research and Development Sdn. Bhd. (TMRND) in Cyberjaya. The respondents of this research are the employees in Telekom Research and Development Sdn. Bhd. (TMRND) in Cyberjaya. The researcher used correlation research design in this study. The data analyzed by using SPSS version 21. The data of this study were gathered through the distribution of questionnaires and sampling technique used for this study was cluster sampling technique in order to select from the population of the respondents in this organization. The result identified that there was a significant impact of flexible working hours towards employee's productivity. Moreover, the result also shows that there was a positive significant relationship between flexible working hours and employee's productivity. In this study, 2 hypotheses were tested and through the findings, it was found that the statement of "My motivation level at work can be increased through FWHs" has the highest correlation towards employee's productivity. Furthermore, the relationship between flexible working hours and employee's productivity proved that there is a significant relationship. This study is aim to help management of Telekom Research and Development Sdn. Bhd. (TMRND), Cyberjaya to focusing on employees' productivity by applying the flexible working hours with more efficient in order to increase employee's productivity thus leading to greater organization in the future.

TABLE OF CONTENTS

	Page
ABSTRACT	i
ACKNOWLEDGEMENT	ii
TABLE OF CONTENTS	iii - iv
LIST OF TABLES	v
LIST OF FIGURES	vi
CHAPTER 1	
Introduction	1 - 9
Background of the Study	1 - 3
Statement of the Problem	3 - 4
Research Objectives	5
Research Questions	5
Research Hypotheses	5
Significance of the Study	6 - 7
Limitations of the Study	7 - 8
Definition of Terms	8
Chapter Summary	9
CHAPTER 2	
Literature Review	10 - 16
Conceptual Framework	15 - 16
Chapter Summary	16
CHAPTER 3	
Methodology	17 - 25
Research Design	
Sampling Frame	
Population	
Sampling Technique	
Sampling Size	

	Unit of Analysis	20		
	Data Collection Procedures	21		
	Research Instrument	21 - 22		
	Validity of Instrument	22		
	Pilot Test	.22 -23		
	Data Analysis	24		
	Chapter Summary	25		
C	CHAPTER 4			
F	Findings of Study	26 - 48		
	Survey Return Rate	26 - 27		
	Descriptive Analysis	27 - 35		
	Assessing Normality	36 - 37		
	Reliability Analysis	37 - 38		
	Mean and Standard Deviation	38		
	Correlation Analysis	39		
	Analysis of Findings	40 - 46		
	Summary of Hypothesis	47 - 48		
	Chapter Summary	48		
C	CHAPTER 5			
C	Conclusion And Recommendations	49 -58		
	Conclusion for Demographic Information	49 -50		
	Summary of Research Questions	.51 -53		
	Recommendations	54 - 56		
	Suggestions for the Future Research	.57 -58		
	Chapter Summary	58		
R	References	59 - 61		
4	Appendices			
	Appendix A	62 - 64		
	Appendix B	65 - 71		
	Appendix C	72 - 87		

LIST OF TABLES

Table		Page
3.0	Sample Size	19
3.1	Sample Size	20
3.2	Sample Size	21
3.3	Reliability of Instrument	23
4.1	Data Analysis	24
4.2	Survey Return Rate	27
4.3	Descriptive Analysis	27
4.4	Descriptive Analysis	29
4.5	Descriptive Analysis	31
4.6	Descriptive Analysis	32
4.7	Descriptive Analysis	34
4.8	Assessing Normality	36
4.9	Cronbach's Alpha	37
5.0	Mean and Standard Deviation	38
5.1	Correlation Analysis	39
5.2	Analysis of Findings(Research Question 1)	40 -43
5.3	Analysis of Findings(Research Question 2)	45
5.4	Summary of Hypothesis	47