

**A STUDY ON THE RELATIONSHIP BETWEEN WORK LIFE  
CULTURE AND EMPLOYEES' SATISFACTION AT PEJABAT  
DAERAH DUNGUN**

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## ABSTRACT

The purpose of this research was to study the relationship between work life culture and employees' satisfaction at Pejabat Daerah Dungun in Terengganu. There are four factors of work life culture which is job sharing, childcare support, employees' welfare and wellness program. Due to that, the method used in this study was Correlational Research. This study has used simple random sampling as the sampling technique. 66 questionnaires were distributed to the employees at Pejabat Daerah Dungun by hand. A cover letter also attached in each questionnaire. The questionnaire consist of three (3) sections which are section A, B & C. In this study, there are consist of three research objectives that need to identify. The first research objective was to identify the factors of work life culture that will affect employees' satisfaction at Pejabat Daerah Dungun in Terengganu. The second research objective was to identify the factor of work life culture that are most influence employees' satisfaction at Pejabat Daerah Dungun in Terengganu. The third of research objective was to determine the relationship between work life culture and employees' satisfaction at Pejabat Daerah Dungun in Terengganu. The majorities of the respondents were male with and for dimension of age were age between 36 to 40 years, the marital status were married and has children. Majority of their job position was clerk, the level of education most of respondents had SPM and had service more than 20 years. Moreover from the results, there was a positive relationship between all of factors of work life culture and employees' satisfaction. In order to make some improvement to the employees, there were several recommendations and suggestions were stated by the researcher.

## TABLE OF CONTENTS

|  | PAGE |
|--|------|
| ABSTRACT .....                             | i    |
| ACKNOWLEDGEMENT .....                      | ii   |
| TABLE OF CONTENTS .....                    | iii  |
| LIST OF TABLES.....                        | v    |
| LIST OF FIGURES .....                      | vi   |
| <b>CHAPTER 1</b>                           |      |
| INTRODUCTION .....                         | 1    |
| Background of the study .....              | 1    |
| Statement of the Problem .....             | 2    |
| Research Objectives .....                  | 4    |
| Research Questions .....                   | 4    |
| Research Hypothesis .....                  | 5    |
| Significance of the Study .....            | 5    |
| Limitations of the Study .....             | 6    |
| Definitions of Terms .....                 | 7    |
| <b>CHAPTER 2</b>                           |      |
| LITERATURE REVIEW .....                    | 9    |
| Theoretical Framework .....                | 17   |
| Conceptual Framework .....                 | 21   |
| <b>CHAPTER 3</b>                           |      |
| METHODOLOGY .....                          | 23   |
| Research Design .....                      | 23   |
| Sampling Frame .....                       | 24   |
| Population.....                            | 24   |
| Sampling Technique.....                    | 24   |
| Sample Size .....                          | 24   |
| Unit of Analysis .....                     | 25   |
| Data Collection Procedure .....            | 25   |
| Instruments .....                          | 26   |
| Validity of the Instrument .....           | 27   |
| Reliability of the Instrument .....        | 27   |
| Data Analysis .....                        | 29   |
| <b>CHAPTER 4</b>                           |      |
| ANALYSIS AND FINDINGS .....                | 31   |
| Survey Return Rate .....                   | 31   |
| Demographic Profile .....                  | 32   |
| Analysis of Findings.....                  | 38   |
| Hypotheses .....                           | 46   |
| <b>CHAPTER 5</b>                           |      |
| CONCLUSION AND RECOMMENDATIONS .....       | 47   |
| Conclusion.....                            | 48   |
| Recommendation.....                        | 50   |
| <b>REFERENCES</b> .....                    | 53   |
| <b>APPENDICES</b> .....                    | 58   |
| A Agreement Form .....                     | 59   |
| B Consultation Form .....                  | 60   |
| C Submission of Final Academic Report..... |      |

|   |    |
|---|----|
| D Submission of Final Academic after Presentation ..... | 61 |
| E Permission Letter .....                               | 62 |
| F Cover Letter and Questionnaire .....                  | 64 |
| G List of Employees.....                                | 74 |
| H Krejcie and Morgan Table .....                        | 79 |
| I Reliability Rule of Thumb (Cronbach' Alpha) .....     | 81 |
| J Result of Findings and Analysis .....                 | 83 |
| K Correlation Values Table .....                        | 91 |
| L Turnitin Results .....                                | 93 |
| M Thesis Correction Report.....                         | 96 |

## LIST OF TABLES

| FIGURE |   | PAGE |
|--------|---|------|
| 3.1    | Data collection procedures .....  | 25   |
| 3.2    | Rules of Thumb .....  | 28   |
| 3.3    | Summary of Cronbach's Alpha for Pilot and Actual Study .....              | 28   |
| 3.4    | Data Analysis .....   | 30   |
| 4.1    | Survey Return Rate .....  | 31   |
| 4.2    | Gender .....  | 32   |
| 4.3    | Age .....   | 33   |
| 4.4    | Marital Status .....  | 34   |
| 4.5    | Children .....  | 34   |
| 4.6    | Job Position .....  | 35   |
| 4.7    | Level of Education .....  | 36   |
| 4.8    | Length of Service .....   | 37   |
| 4.9    | Rule of Best Principle .....  | 38   |
| 4.10   | Descriptive Analysis of Mean and Standard Deviation .....                 | 39   |
| 4.11   | Correlation coefficient's (r) value with degree of relationship .....     | 41   |
| 4.12   | Correlation Table for Job Sharing and Employees' Satisfaction .....       | 42   |
| 4.13   | Correlation Table for Childcare Support and Employees' Satisfaction ..... | 43   |
| 4.14   | Correlation Table for Employees' Welfare and Employees' Satisfaction ...  | 44   |
| 4.15   | Correlation Table for Wellness Program and Employees' Satisfaction .....  | 45   |
| 4.16   | Hypotheses Results .....  | 46   |