

**THE RELATIONSHIP BETWEEN AUTHENTIC LEADERSHIP AND
EMPLOYEE'S JOB PERFORMANCE AT PEJABAT PENDIDIKAN
DAERAH (PPD) BACHOK, MALAYSIA**

**Prepared for:
ARIFI BIN RIDZUAN**

**Prepared by:
NADIATUL AINA BINTI AWANG
BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.)**

**UNIVERSITI TEKNOLOGI MARA (UiTM)
FACULTY OF BUSINESS MANAGEMENT**

Jan 2018

ABSTRACT

The purpose of this study is to identify the relationship between authentic leadership and employee's job performance in Pejabat Pendidikan Daerah (PPD) Bachok. The independent variables are self-awareness, balanced processing, relational transparency, and internalized moral perspective while dependent variable is employee's job performance. Besides that, in this research also identify the significant factor of relationship between authentic leadership towards employee's job performance. The questionnaires are divided into several sections and it can be answered by using five-point Likert Scale item which is 1 = Strongly Disagree, 2 = Disagree, 3 = Moderate, 4 = Agree, 5 = Strongly Agree. The respondents for this study were 56 respondents and the researcher get 100 percent of return survey rate. The collected data is analysed by using Statistical Package for the Social Sciences (SPSS) for Window version 23. Based on the result from the analysis of data, there is strong and positive relationship between authentic leadership and employee's job performance in Pejabat Pendidikan Daerah (PPD) Bachok and the most significant variable is self-awareness. Finally, the researcher make conclusion and suggested several recommendations for organization and future research in order to find a better result for this study.

TABLE OF CONTENTS

	Page
LIST OF TABLES	i
LIST OF FIGURES	ii
CHAPTER 1	
INTRODUCTION.....	1
Background of the Study.....	1
Statement of the Problem	3
Research Objectives	5
Research Questions	5
Hypothesis.....	5
Significance of the Study	6
Limitations of the Study	7
Definition of Terms	8
Summary.....	10
CHAPTER 2	
LITERATURE REVIEW.....	11
Definition of Authentic Leadership.....	11
Self-awareness.....	12
Balanced Processing.....	13
Relational Transparency.....	14
Internalized Moral Perspective.....	15
Definition of Employee's Job Performance.....	16
The Relationship between Authentic Leadership and Employee's Job Performance.....	16
Summary.....	18
CHAPTER 3	
METHODOLOGY	19
Research Design	19
Sampling Frame	20
Population.....	20
Sampling Technique.....	21
Sample Size	21
Unit of Analysis.....	22
Data Collection Procedures	24

Instrument.....	24
Validity of Instrument	25
Plan of Data Analysis.....	26
Summary.....	
.....28	
CHAPTER 4	
FINDINGS	29
Survey Response Rate	29
Profile of	
Respondents.....	3
0	
Reliability.....	
.....33	
Correlation.....	
.....35	
Research Question	
1.....	36
Research Question	
2.....	36
Research Question	
3.....	37
Research Question	
4.....	38
Research Question	
5.....	38
Summary.....	
.....40	
CHAPTER 5	
CONCLUSIONS AND RECOMMENDATIONS	41
Conclusion.....	41
Recommendations	46
Summary.....	
.....47	
REFERENCES.....	48
APPENDICES.....	
.....53	
A Cover Letter.....	53
B Questionnaires	54
C Data Analysis.....	61

LIST OF TABLES

Table	Page
3.1 Number of Employees for Each Department at Pejabat Pendidikan Daerah (PPD) Bachok.....	20
3.2 Sample Size of Krejcie and Morgan 1970.....	22
3.3 Data Collection Procedure.....	24
3.4 Plan for Data Analysis.....	26
4.1 Questionnaires Feedback.....	29
4.2 The Percentage and Frequency Of Respondent by Respondent's Gender.....	30
4.3 The Percentage and Frequency Of Respondent by Respondent's Age.....	30
4.4 The Percentage and Frequency Of Respondent by Respondent's Education.....	31
4.5 The Percentage and Frequency Of Respondent by Respondent's Working Experience.....	31
4.6 The Percentage and Frequency Of Respondent by Respondent's Unit.....	32
4.7 Reliability Statistic for Self-Awareness.....	33
4.8 Reliability Statistic for Balanced Processing.....	33
4.9 Reliability Statistic for Relational Transparency.....	34
4.10 Reliability Statistic for Internalized Moral Perspective.....	34
4.11 Reliability Statistic for Employee's Job Performance.....	34
4.12 Rules of Thumb of Correlation Coefficient.....	35
4.13 Pearson Correlation Coefficient for Self-Awareness.....	36
4.14 Pearson Correlation Coefficient for Balanced Processing.....	36
4.15 Pearson Correlation Coefficient for Relational Transparency.....	37
4.16 Pearson Correlation Coefficient for Internalized Moral Perspective.....	38
4.17 Model Summary Regression for Authentic Leadership.....	38
4.18 Regression Coefficient.....	39