

# THE ATTITUDE TOWARDS ONLINE SHOPPING AMONG STUDENT OF UNIVERSITI TEKNOLOGI MARA KAMPUS BANDARAYA MELAKA

# SITI AISHAH BINTI ISHAR 2015165171

# BACHELOR OF BUSINESS ADMINISTRATION WITH HONORS (INTERNATIONAL BUSINESS) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA BANDARAYA MELAKA

**JANUARY 2018** 

# THE ATTITUDE TOWARDS ONLINE SHOPPING AMONG STUDENT OF UNIVERSITI TEKNOLOGI MARA KAMPUS BANDARAYA MELAKA

# SITI AISHAH BINTI ISHAR

2015165171

# Submitted in partial Fulfilment of the

Requirement for the

**Bachelor of Business Administration (Hons) International Business** 

FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
BANDARAYA MELAKA

**JANUARY 2018** 

# **DECLARATION OF ORIGINAL WORK**



# BACHELOR OF BUSINESS ADMINISTRATION (HONS) INTERNATIONAL BUSINESS

# FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA

### "DECLARATION OF ORIGINAL WORK"

I, SITI AISHAH BINTI ISHAR, (I/C Number: 921201106482)

## Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally
  or overseas, and is not being concurrently submitted for this degree or any other
  degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:	Date:	

### LETTER OF SUBMISSION

January 2018

Siti Aishah Binti Ishar (2015165171), Bachelor of Business Administration (Hons), International Business, Faculty of Business Management, Universiti Teknologi MARA Kampus Bandaraya Melaka, 110 Off Jalan Hang Tuah, MELAKA.

The Head of Program,
BBA Hons International Business,
Universiti Teknologi MARA, Kampus Bandaraya Melaka,
Melaka.

Dear Sir/Madam,

### SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "THE ATTITUDE TOWARDS ONLINE SHOPPING AMONG STUDENT OF UNIVERSITI TEKNOLOGI MARA KAMPUS BANDARAYA MELAKA" to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

SITI AISHAH BINTI ISHAR 2015165171

Bachelor of Business Administration (Hons) International Business

### **ABSTRACT**

The present research was conducted at UiTM Bandaraya Melaka. This research and study was conducted to know the attitudes towards Online Shopping among student of UiTM Bandaraya Melaka. It is also indicate the relationship between the dependent variable (attitudes towards online shopping) and independent variable (perceived ease of use, perceived benefits, prior online purchased experienced and perceived website quality). This research is quantitative research and the data used for the study was collected using distribution of questionaires. There were 266 students of UiTM Bandaraya Melaka took part in answering the questionnaires. The data obtained from the questionaires were analysed by using SPSS software.

As a summary, after analysing the data collected, the result showed that only two has significant relationship with the dependent variable, which are prior online purchased experienced and perceived website quality.