

Universiti Teknologi MARA

**The Improvement of Booking Process
For Lea Henna**

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for
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STUDENT'S DECLARATION

I certify that this report and the project to which it refers is the product of my own work and that any idea or quotation from the work of other people, published or otherwise are fully acknowledged in accordance with the standard referring practices of the discipline.

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ABSTRACT

This project is to develop a web-based system for Lea Henna with the aim to improve its booking processes. Lea Henna provides henna services as its main business. Currently booking is done manually by phone and recorded with pen and on paper that causes Lea Henna to lose customers. Many henna designs are kept in a book where they are not fully utilized. The project followed a waterfall methodology. The system was able to improve the booking process for Lea Henna with the assist of documentations which are Software Requirement Specification (SRS) and also Software Design Document (SDD).

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