THE EFFECTS OF TECHNOSTRESS CREATORS TOWARDS EMPLOYEE'S JOB SATISFACTION IN PEJABAT PELAJARAN DAERAH SEGAMAT

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ABSTRACT

The study aims to identify the effects of technostress creators towards employee's job satisfaction. A conceptual model is proposed by following the studies of Ragu-Nathan, (2008) and Manideepa Tarafdar, (2008). A survey of 75 respondents was conducted in the Pejabat Pelajaran Daerah Segamat (PPD) officers. In this study, Pearson Correlation was used in order to test the hypotheses assumed and also the research question. It is discovered that the technostress creators and also the employee's job satisfaction in performed daily work activities which is technostress creators is the independent variables that are strongly influence or give the effects towards the employee's job satisfaction. The technostress creators which are Techno-Overload, Techno-Insecurity, Techno-Uncertainty, Techno-Complexity and also Techno-Invasion was also found the significant in influencing or effected employee's job satisfaction. The theoretical contribution of this study is the elements of technostress creators that are faced by the employee's and give effects the employee's job satisfaction in order to performed their work.

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Chapter 1

INTRODUCTION

1.0   Introduction

In this chapter consists to the several sections which are about the background of the study, statement of the problem, research objective, research question, significant of study, limitation of the study and also the definition of term that are involved in this study.

1.1   Background of the Study

The use of new technology or system in todays is vital, as no meaningful professional and economic growth and development can be accomplished without their utilization. Several benefits such as increased productivity, efficiency, accuracy, space economy and reduction in drudgery and routine are derivable from the utilization of technology system. Employees in organization has greatly benefited from the adoption and utilisation of technology in that it have tremendously enhanced such information services as information collection, processing, organization and so on.

While the benefits of technology adoption and utilization are not in doubt, it is also true that the adoption, rapid diffusion and utilization of it among employees and individual have also brought about a number of