THE RELATIONSHIP BETWEEN TASK – TECHNOLOGY FIT AND JOB PERFOMANCE AMONG EMPLOYEES IN SEKOLAH KEBANGSAAN (P) METHODIST 2 MELAKA

NUR ATHIRA BINTI NASHARUDDIN

BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS.) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA KAMPUS BANDARAYA MELAKA

JUNE 2013

ABSTRACT

Information systems is one of the important item that must be used in all organization because this information systems can helps to access more information-accurately and relevant. This study is to increase the understanding in identifying the answers for all consequences of the study which to identify the relationship between task-technology fit and job performance enlployees in Sekolah Kebangsaan (P) Methodist 2 Melaka. Besides that, the researcher also focused on the task-technology fit which is the degree to a technology that assists an individual in performing his or her p.ortfolio of tasks and specifically task-technology fit is the correspondence bet/veen task requirements, individual abilities and the functionality of the technology. (Goodhue & Thompson, 1995). The study involved 44 respondents which is staff and teachers \vhich include the Headmistresso The results shown were depending on eight measurements that used in describing the characteristics of task-technology fit and Sekolah -Kebangsaan (P) Methodist 2, Melaka employee clarification of their job performance. In addition, this study also helps the employee to perform their job smoothly and successfully and to achieve the organization goal.

Keywords: Job Perfornlance, '-rask-Technology Fit, Quality, Locatability, Authorization, Compatibility, Production Timeliness, SystenIS Reliability, Ease of Userrraining and Relationship with Users.

ACKNOWLEDGEIVIENT

In the name of Allah, the Most Gracious and the Most Merciful

First and foremost, 1 would like to thank to Allah SWT because giving me this opportunity to completing this research papero. I also would like to take this opportunity to extend my deepest gratitude to Miss Milfadzilah binti Mohd Jamil, supervisor of the study and lecturers of Office System Management for guiding me along the way.

Furthermore, my special thanks goes to my family and friends who always gives me support in term of financial aspect, advice ideas, mental and moral support in order for me to complete this report. Also not forgotten, thanks to all SK (P) Methodist 2, Melaka employees who had gave 100 percent cooperation to complete this report. This research is hoping to guide employees in declaring themselves to better use of information system in carry out task given to them. I'm hoping that what the research aim to study brings an effective reference for employees and organization that closely deals with information systems.

TABLE OF CONTENTS

Conte	nt Page
LIST OF TABLES	
LIST OF FIGURE	П
CHAPTERI	
INTRODUCTION	
Background of the Study	
Statement of the Problem	3
Research Objectives	4
Research Questions	4
Significance of Study	5
Limitation of Study	6
Definition of Terms	8
CHAPTER 2	
LITERATURE REVIEW	
Introduction	10
Job Performance	10
Task-Technology Fit	13
Quality	14
Locatability	14
Authorization	15
Compatibility	16
Production Timeliness	17
SystelTIS Reliability	18
Ease of Use /Training	19
Relationship with Users	20

CHAPTER 1

INTRODUCTION

Background of Study

Information system nowadays is use broadly and it known as an important tool to make every single operation in company to run smoothly and more efficient. The use of information system in the organization can be evolve and improve the employee performance (Pin Luarn, Kuo-Liang Huang, 2009). According to the researcher, Goodhue & Thompson (1995), task-technology fit will give impact on employee job performance which quality, systems reliability, locatability, authorization, compatibility, ease of -use/training, production timeliness and the last but not least relationship with user.

Internet computing is changing the nature and scope of information systems (IS). (Eric Yu, 2004). Nowadays, information systems play an important role in all organizations to retrieve or access relevant information. Information systems allow employees to work easily and orderly. Based on Eric Yu, (2004) research, large and small organizations, private and public have come to depend on information systems for their day-to-day operation, planning, and decision makingo. Other research found that the