

**THE RELATIONSHIP OF QUALITY PERFORMANCE
APPRAISAL EXPERIENCE ON JOB SATISFACTION
AND ORGANIZATIONAL COMMITMENT**

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In the name of Allah, the Most Gracious and the Most Merciful

All praise is due to Allah for the strengths and His blessings, Who has made the succession of day and night a lesson for those who reflect. I thank him for His bountiful blessings and testify that there is no deity worthy of worship except Allah.

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ABSTRACT

This study tries to detennine the relationship between perfonnance appraisal experience on job satisfaction and organizational commitment in PETRONAS Floating LNG 1 (Labuan) Limited. The study was conducted among 48 respondents in PETRONAS Floating LNG 1 (Labuan) Ltd. Self-administered questionnaires were used to collect data from the participants. Data for this study was collected from employees of PETRONAS Floating LNG 1 (Labuan) Ltd using SPSS 18.0. The fmding of this study revealed that there was no significant relationship between perfonnance appraisal and job satisfaction and low significant relationship between perfonnance appraisal and organizational commitment.

Keywords: perfonnance appraisal, job satisfaction, organizational commitment

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CHAPTER I

INTRODUCTION

The chapter gives an overview of the background of company, problem statement, research objectives and research questions. This chapter also summarizes the significance of study, scope of study and definition of terms of this study.

Background of Company

In 23rd April 2012, PETRONAS Floating LNG 1 (Labuan) Limited, a wholly owned subsidiary of Petroliam Nasional Berhad was incorporated. This business is placed under Gas and Power Business where its project is building the 'World's 1st Floating LNG'. Its business activities include; (i) the exploration, development and production of crude oil and natural gas in Malaysia and overseas; (ii) the liquefaction, sale, and transportation of LNG; (iii) the procession and transmission of natural gas and the sale of natural gas product; (iv) the refining and marketing of petroleum products; (v) the manufacture and sale of petrochemical products; (vi) the trading of crude oil, petroleum products, and petrochemical products; and (vii) shipping and logistics relating to LNG, crude oil and petroleum products.