

**MARA UNIVERSITY OF TECHNOLOGY****TITLE  
FTMSK ONLINE STUDENT SUPPORT SYSTEM (FOSS)**

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A project paper submitted to  
**FACULTY OF INFORMATION TECHNOLOGY AND QUANTITATIVE  
SCIENCEC**

In fulfillment of requirement for the  
**BACHELOR OF SCIENCE (Hons) IN INFORMATION TECHNOLOGY**

Major Area: Web development

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November 2005

## **CERTIFICATE OF ORIGINALITY**

This is to certify that I am responsible for the work submitted in this project and that the original work is my own except as specified in the references and acknowledgements and that the original work contained herein have not been taken or done by unspecified sources or persons.

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(    KARN0 BIN OMAR    )

## **ACKNOWLEDGEMENT**

Praise to Allah for giving me the strength to complete this project. I'd like to express my sincere gratitude to the people who are directly or indirectly involved in this project.

I would like to thank my mentor and supervisor, Associate Professor Ghazalee Ahmad, for his priceless knowledge and guidance in doing this project. There are times when this project comes to its stale but with his guidance I'm able to proceed with confidence in what I do.

I would also like to thank Mrs Zaidah Ibrahim for her support and guidance in drawing the outline of the project. Her opinions are essential to this projects.

Great thanks to Nurul Zaidatul Akmar for because of her I have the idea in doing this project. Her support will be eternally imprinted in this project.

To all the people who are involved in testing the projects, Ms Glory Jane Tizon, Ms Adillah, Mr Silent. Ms Aliyah.

Thanks also to my closest of friends Mr Rosdy Oto, Mr Mohd Samsul Ariffin Ahmad Zawawi, Mr Mohd Hussin abd Salam and also the residents of Cendana Hostel room 2309.

My thanks also goes to Ms Maria a/k Ugak for more or less contributing to this project. Last but not least to all the people who I didn't get to mention but have contributed in their own respective ways.

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## **ABSTRACT**

The process of learning is a continuous process from the first day a child is born till the day he/she dies. Learning is done either formally or informally. Talking about higher education learning, students of today are blessed with the information communication technology (ICT) which can be incorporated in the learning process. Education institutes have adopted the technology to add up the variety of learning process. They have provided students as well as lecturers with a system which can help in the process. Most of this systems are known as student portals. This thesis looks at the process of developing an Internet based online student support known as FTMSK Online Student Support (FOSS) that will provide an opportunity to present Faculty of Information Technology and Quantitative Science (FTMSK)'s curriculum in an interactive manner using web technologies.