ENHANCING THE QUALITY OF WORK THROUGH

A CONDUCIVE WORK ENVIRONMENT

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Ekosistem Kondusif Sektor Awam (EKSA) is an administrative initiative designed to enhance workplace quality, efficiency, and organisational culture across Malaysian public sector agencies. It was introduced in January 2014 by the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU).

EKSA INTRODUCES FIVE CORE PILLARS, NAMELY;

Conducive Environment:
Creating a safe, clean, ergonomic, and comfortable space that boosts employee morale and productivity.

Agency Diversity:
Allowing tailored implementation and auditing models based on the specific function of an agency (moving away from a "one-size-fits-all" approach).

Corporate Image:
Enhancing the professional look, identity, and customer-readiness of government facilities.

Creativity & Innovation:
Encouraging employees to find creative, technology-driven, or space-saving solutions in the workplace.

Green Practice:
Promoting eco-friendly habits such as energy conservation, paperless workflows, recycling, and waste reduction.

In the Faculty of Pharmacy, the Quality Unit establishes a dedicated Quality Management Room (*Bilik Pengurusan Kualiti*) as an EKSA Quality Corner at Level 5, Building FF1. It represents a strategic investment for organisational excellence. Importantly, under the principles of EKSA, this space serves as an operational nerve center for continuous improvement, regulatory compliance, and workplace standard setting for all quality-related activities in the faculty. This reinforces the culture of efficiency, accountability, and continuous institutional growth in the Faculty of Pharmacy.

In summary, by integrating EKSA principles, the space allocated will play a strategic role as the:

1 Nerve Center for Auditing & Governance:

- Serving as the primary command post for internal and external quality audits, providing auditors immediate access to organised quality objectives, standard operating procedures, and compliance tracking metrics.

2 Benchmark for Workplace Standardisation:

- Demonstrating the core EKSA principles of Sort (*Sisih*), Set in Order (*Susun*), Shine (*Sapu*), Uniform (*Seragam*), and Continual Practice (*Sentiasa Amal)* through clutter-free layout design, structured shelving, and standardised corporate signage.

3 Hub for Strategic Collaboration:

- Offering a dedicated, professional environment equipped with modular furniture for committee members, EKSA working groups, and faculty leadership to conduct evaluations and policy reviews.

4 Central Repository for Compliance Documentation:

- Securely centralising files, accreditation records, and historical quality data in clearly labeled cabinet systems to streamline retrieval and prevent data loss.



The notice board located at Level 11, Building FF1 of Faculty of Pharmacy serves as an active component of EKSA implementation.







Quality Management Room, Level 5, Building FF1.