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2024



International Industrial Revolution 4.0 Exposition

"INNOVATING IDEAS, TRANSPIRING DREAMS"

ABSTRACT BOOK

Strategic Partners:



Perpustakaan
Sultan Badlishah

Organized By:

**COLLEGE OF COMPUTING, INFORMATICS AND MATHEMATICS,
UNIVERSITI TEKNOLOGI MARA, KEDAH BRANCH**

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UITM Cawangan Kedah Channel

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Copy Editors: Mohd Zhafri Mohd Zukhi
Shahida Farhan Zakaria
Norin Rahayu Shamsuddin
Nor Athirah Mohd Zin
Khairul Adilah Ahmad

Cover Design: Syahrini Shawalludin
Jasmin Ilyani Ahmad

IREx 2024

The successful inauguration of IR4.0 Exposition IREx 2019 has witnessed ground breaking initiatives, ideas, and innovations materialised into numerous practical devices today. Treading on the same triumph, the College of Computing, Informatics, and Mathematics, UiTM Kedah is thrilled to announce the continuation of said event, IREx 2024 with the theme: *Innovating Ideas, Transpiring Dreams*.

The IREx 2024 aspires to incorporate even more exciting new technologies including, but not limited to, Information & Communication Technology (ICT), Educational Technology & Innovation (ED), Operational Excellence (OE), Internet of Things (IoT), Process Improvement, Ideas & Design, Multimedia, and Electronics that will chart new milestones in human history. This will serve as an excellent platform for scientists and innovators alike to meet the like-minded individuals and showcase inspiring ideas and notable innovations.

PROGRAM SCHEDULE

International Industrial Revolution 4.0 Exposition (IREx 2024)
21ST May 2024 (Tuesday)
Dewan Perdana, UiTM Kedah Branch

TIME	EVENT
8.00 – 9.00 am	Registration & Booth Set Up
9.00 am – 12.00 pm	Exhibition & Judging Session
12.00 pm – 2.00 pm	Obedient Drone Session & Break
2.00 pm – 5.00 pm	Official Closing & Prize Giving Ceremony
5.00 pm	Program Ends

Official Closing Ceremony

International Industrial Revolution 4.0 Exposition (IREx 2024)

TIME	EVENT
2.00 pm	Arrival of Guests and Participants
2.30 pm	Arrival of VVIP
	National anthem - Negaraku And Wawasan Setia Warga
2.40 pm	UiTM
	Welcoming Speech
3.00 pm	Rector's Welcoming Speech
	Officiating Speech
3.10 pm	Gimmick & Montage presentation
3.30 pm	Prize Giving Ceremony
4.00 pm	Photography
5.00 pm	Program Ends

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CATEGORY D

INTRODUCING ENHANCED ARBITRATION MODEL USING ARTIFICIAL INTELLIGENCE FOR SWIFT AND EQUITABLE RESOLUTION OF SMALL CLAIMS DISPUTES

Mohamad Fateh Labanieh¹, Mohammad Azam Hussain², Rohana Abdul
Rahman³, Zainal Amin Ayub⁴,

Harlida Abdul Wahab⁵, Zuryati Mohamed Yusoff⁶

*^{1,2,3,4,5,6} School of Law, Universiti Utara Malaysia, 06010 UUM Sintok,
Kedah, Malaysia*

m.fateh.labanieh@uum.edu.my

hmazam@uum.edu.my

hana@uum.edu.my

z.amin@uum.edu.my

harlida@uum.edu.my

zuryati@uum.edu.my

ABSTRACT- Arbitration, while effective for complex commercial disputes, faces significant challenges in small-claim disputes due to the high costs and complex processes that can outweigh the dispute's value and hinder swift resolution. By employing qualitative research methodology, this innovation introduces an enhanced arbitration model using artificial intelligence for swift and equitable resolution of small claims disputes. By analysing both primary and secondary data through critical and analytical methods, the innovation underscores the critical need for integrating artificial intelligence in arbitration to address these challenges. It recommends a novel dual-phase dispute resolution model, starting with an Intelligent Arbitrator (IA) to exploit technological efficiency and speed. In the event that either party finds the arbitral award rendered by the IA to be unsatisfactory, a secondary phase of the model allows for a human arbitrator's involvement. This subsequent intervention is predicated on the stipulation that the party challenging the IA's arbitral award assumes responsibility for the related costs to avoid strategic delay in resolution. This innovative approach not only streamlines the resolution process for small claim disputes but also pioneers the use of artificial intelligence in dispute resolution, suggesting a model for future adaptations and improvements in arbitration practices.

Keywords: Arbitration, Dispute Resolution, Artificial Intelligence, Intelligent Arbitrator, Small-Claim Dispute



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