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LEADERSHIP IN INFORMATION MANAGEMENT



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Assalamualaikum,

Alhamdulillah, first of all we would like to thank Allah S.W.T as finally we are able to accomplish our task in publishing of TINTA about LEADERSHIP IN INFORMATION MANAGEMENT. We also would like to say thank you to our family and friends for supporting us throughout the time when we were doing this task.

Furthermore, we also would like to express our gratitude to our advisor Mr Azmi bin Abdul Rahman for all the advices, guidance that he had given throughout the task and we also would like to say thank you again for all the moral supports that he had given to us in completing this publishing of TINTA. Now we understood how the publication process and this process is not simple like what we think.

Last but not least our big thanks to all the contributors that contribute their article for our TINTA publication. Without them there is no meaning of this TINTA publication.

Again, we would like to thank everyone who had involve in helping us finishing the assignment and all the supports that they had given to us and happy reading.

Editorial Team,

TINTA (Leadership in Information Management)

INFORMATION

TINTA is published by semester 5 students of Bachelor of Science Library and Information Management (Hons) @ IM 224 pursuing Publication and Production of Information Materials (IML 601). The scope of the plan includes a variety of issues in the field of information management.

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An Untold Leadership Story From Land Of Hornbill

By

Kevin Anak Ong

Regalia Records Management

Hello everyone,

First and foremost, I would like to convey my heartiest congratulation for TINTA committee for the December 2014 issue publishing. Good job well done to all of you for the hard work presented ever since. Please accept my gratitude for giving me the chance to write a long commentary, lifelong experience in my leadership ever since. As for me, nothing much to be presented, but a true life story of someone that was once born as an ordinary person. Here it goes to the next paragraph.

A little bit about my introduction. My name is Kevin anak Ong and was born 24 years ago on January 17th, 1990. I am a Bidayuh by race that hails from the land of hornbill, Kuching, Sarawak. My father is a police officer and my jar of heart, my mother is a housewife. I have three sisters above me and five years later, I was born. I have a younger brother that of the same age as me. In this paragraph, I would like to highlight two things that are my race and my brother. From my name, many people will get confused whether I am a Muslim, Chinese, Indian or other native in this world. I am proud to say that I am a true Bidayuh and have no other mix blood. I am not sure whether my forefathers are on any mix blood since the origin of Bidayuh community is from Kalimantan, Indonesia back then according to history. Though I mention Indonesia, I am a true Malaysian by nationality. Next is my brother. We are of the same age like I am 11 months older than him. He was born on December 31st, 1990, minutes to New Year 1991. So, we are not twins either.

Being raised in a strict family since 24 years back, my parents are not like any ordinary parents. Ordinary here means, letting go of their children with the life flow. Chilling and loafing around. Discipline is the thing that I would like to highlight here. Since I was a kid, as in five years old, that was my kindergarten era, my mother and sisters taught me to do laundry, cook and do basic house chores, everything on my own. I went to KEMAS Kindergarten just in my neighborhood. Every Friday, I need to wash my school shoe and I have only a pair. During weekends, my sisters will teach me how to cook rice, boil water, cook simple dishes for lunch and dinner, and they will act like those Chefs, standing next to me to make sure I do my work completing, perfectly. They once said this to me, "Brother, we know that you are a boy and supposed to be this house chores and cooking are done by us, your sister. Remember one fine day, you will benefit something from this. You will stay alone, live far away from us and you will do all this on your own. If we fail to train you, you will fail in your entire life. So bear with it alright?" I was like listening to something weird and never understand what were they saying, a little kid at that time. Now, I know and understand their true reason and with all those 'Wh' questions appear in my mind. Thank God I managed to do things on my own now, a special thank you as well for my dearest family for keeping me alert with today's global life.

My first leadership skill got its kick start in 1997. I was sent to the Saint Thomas Primary School, Kuching, Sarawak for my primary education. I was in Primary One at that time and was selected as a Class Monitor. To monitor and supervise pupils of the same age is something very challenging as they are not listening to other people's instruction, conceited and naughty. So I just mingle around and shouted at them, jotted down their names and brought to class teacher for his onward action. I was really active in primary school since I was 10 years old. I took part in athletics and represent my sports house (Chambers) for track and field. That was when I got a gold medal for the first time. My leadership went wild after that when I failed my Science subject in Primary Four. During that time I joint Art Club and actively took part in dancing competitively. I still remember I obtained 30% equivalent to 'D' for my second term. Moving forward to Primary Five, I was in the second class that is 'Year 5B'. I felt demotivated at first and from that day onwards, I studied very hard and maintain the first position for first and second terms. In 2002, I was selected to represent my school for Inter School Malay Public Speaking and receive a consolation prize for that. When we knew that we are lacking in self esteem to speak in front of high volume audience, then we should challenge ourselves to overcome the obstacle by doing the right thing that is to speak louder in front of other people. I was back to a 'Year 6M' – the class for excellent students, and I got back to my old friends there. During that period of time, I need to struggle very hard for the upcoming assessment test for Year 6 that is 'UPSR'. Though I was unable to score an excellent result, I was very happy when I got selected to 'Form 1A' for my secondary education.

I studied in the Saint Thomas Secondary School, Kuching, Sarawak. Ever since in secondary school, I took part in various tournaments, took part actively both in curricular and co-curricular activities. During the period of my study in secondary school, I joint Taekwondo Club, Mentor-Mentee Club (counseling, peer and motivation), Nature Lover Club and many more. I have been involved in so many special events organized internally and externally. From normal position, for example, a Member till President, I have done, committed and obliged myself to so many positions and responsibilities. One of my greatest achievements during my high school was represented Malaysia to international level in 'Indigenous Youth Conference: Our Communities, Our Environment, Our Future' in collaboration with Embassy of United States of America, the Russian Federation, Angkatan Zaman Mansang (AZAM) Sarawak, Malaysia and Pustaka Negeri Sarawak, Malaysia (Sarawak State Library). The event was under Nature Lover Club when I was a Chairman of the club. Before that, I took part actively in Majlis Anugerah Sekolah Rakan Alam Sekitar 2007 (SERASI) at the state level, also when I was a Chairman of the club. Many great things happen during the period of 2006 till 2007 that I will always remember. Since 2005-2007, I held two Top 4 positions that were Secretary and Vice President; that was for Taekwondo Club. During that time, I represent Kuching Division for Metro Taekwondo Championship and obtained Gold medalist. By having such achievement, I can boost up the energy level and moral ethics within my community of practice (COP). COP here means my subordinates under one roof that share the same mission, vision and interest in what we are doing. To have that charisma is not easy. What I did was I trained my taekwondo members not to give up easily and always think that every cloud has a silver lining. Being defeated so many times does not mean the world is upside down forever, but to increase the level of momentum in oneself that helps a lot. Giving them motivation, sharing the moment and not to give up

easily, are the main things that I always do with my subordinates. As for me, I never look down on them as they have different ability that I might do not have, so, to learn to respect each other eventually helps us to build a great team that share the same interest. That makes us complete with a circle of life.

I was nominated as Head of Cleanliness and Assistant Class Monitor in 2007, which was in my 5th Form. Burning the night oil had been always my lifestyle. Work beyond the odd hours for academic and school interest really made my secondary school life the best ever. Every week, we had 5S competition and I am proud to say that my class won every title and victory for 5S competition. We maintain that title from January until end of the year and of course, with the help of my classmates as well, we managed to win the competition steadily. With that, during Excellent Award Ceremony 2007 held in my school, I was elected for the Silver Thomian Star that marked my total excellence both in academic, co-curricular and leadership.

To take up the leadership commitment is not as easy as ABC. One must really work into it and act like a true leader. There is a difference between a leader and boss. A leader will work together with his people, advise each other and make sure that the work done is well done. A boss will instruct and keep on giving pressure to his people and practice bad learning habit that is 'I am my position'. In 2008, I left all my leadership era back then in my secondary school years. My first step to Universiti Teknologi MARA (UiTM) Sarawak, taking Diploma in Information Management has changed my whole vision about life of which I think tremendous and major changes. I was an ordinary student during my first year. Moving forward to my second year, I was elected to be part of the Student Representative Council or so-called Majlis Perwakilan Pelajar (MPP). I never expect that I would be in that stage of leadership. To be frank, I was the first student from my faculty that held a very important position that is General Secretary (Setiausaha Agung). To be in that position, is not a big deal at first sight. Moving forward towards the timeframe of leadership, I found it is very challenging and really in my interest. Studying Information Management has helped me a lot during my leadership era. I practiced a lot of what I was studying in class, implemented in the council. Not only have that, I always made sure that my subordinates followed the rules and regulations of UiTM and abide by ongoing official rules. I must admit that I am firm at times, but always fair and friendly based on a certain situation. Psychologically a leader must know how to play with language and body expression. To work beyond the time and odd hours really made my day as well. The biggest victory during my leadership era in UiTM Sarawak was our leadership trip to Beijing, China way back in December 2010. Before the event, there were a lot of obstacles, especially to find the source of sponsorship. With knowledge and wisdom, we managed to go through the hectic moment. My biggest contribution to UiTM Sarawak was the transparency and 'united we stand' concept established during our leadership period. The concept is the same with 1Malaysia concept, but this is in campus perspective. Very often I fly to the Malay Peninsula for official duty as MPP. My first inaugural flight from Kuching to Kuala Lumpur was on February 2010. During that time, I flew very frequent to Kuala Lumpur back and forth. Our first event for UiTM Se-Malaysia was Kursus Pengurusan Organisasi (KPO) held in Intekma Resort, S. Alam. This was when all the MPP from every state campus gather together and attend the compulsory course. Program Integrasi Nasional Pertukaran Budaya 1Malaysia 2010 was held in UiTM Sabah.

The event required at least five MPPs to join as official ambassador for any cause and involvement. It was a success-10 day event with a smile and satisfaction in everybody. I joint Konvensyen Pemimpin Mahasiswa UiTM 2010 held twice in UiTM Shah Alam, Selangor and UiTM Arau, Perlis. During the event, we managed to come out with leadership resolution to be sent to the Ministry of Higher Education for their action taken. Not only that, I was actively participating in co-curricular activities back then. I joint Fire Brigade Cadet as a Member and a year after that, I was elected as Secretary and conducted many trainings for my cadet, for example, survival trainings and basic Fire Brigade training. In addition, I like acting as well. That led me to join the Drama Club for one semester and I managed to score an 'A' for my final the drama presentation.

Since July 2009 until May 2011, I took part actively in any UiTM Sarawak official event and work. Some of them were Skim Khidmat Pelajar (SKP), Program Santai Seni and Pemimpin Minggu Destini Siswa (PMDS). SKP here means a part time job govern by students that are still active in his period of study and have yet to attend his convocation. The job requires students to work with any department or unit in UiTM following the standard rule, standard operation procedure (SOP) and abide the official rules. Program Santai Seni brings back my memory when I was actively in drama team last time. There I work as stage manager, prop manager, manage stage, lightings, music instruments and many more. PMDS is the only way to show our gratitude and heartfelt thanks to UiTM for serving us all the while as a student. The same with facilitator concept, we are to assist UiTM management team to conduct the official event. For PMDS, I was nominated as Head of Welfare and Students Affair. I dealt with transport, food and beverage as well as a residential college. The time frame may not be at greater than others, but I managed to learn something from the activities that I joined. I learn about time management, balance my social life with other people in and off campus, and create a harmonious relationship with everyone else in my circle of life too. By year end, I managed to complete my diploma with flying colors and leave UiTM Sarawak for UiTM Puncak Perdana for my bachelor degree.

I started my journey in UiTM Puncak Perdana, taking Bachelor of Science (Honors) Records Management as my major and Information System Management as my minor. To this level, I never expect that I will pursue my bachelor degree after gone through such obstacles in life. I took it as a real challenge for me and I studied very well. I knew that I cannot just sit back and read my academic book for two years of study here. So what I did was, I enrolled myself in Sekretariat Mahasiswa Fakulti (SMF). SMF plays a very vital role in assisting UiTM's management to look after students academic and co-curricular activities. In simple word, we are the police for UiTM. Their role is the same as MPP. I was a Vice-President in SMF for one consecutive year and had done so many internal and external activities too. One of the best experiences ever during SMF was when we need to wear our official SMF shirt tomorrow morning and the printing of the shirts ended up at 3 am in the morning of our event. We woke up at 2:30 am and went to Uptown Shah Alam and collect our shirts.

I was elected under the protocol and a program bureau for 'Environment and Social Venture Idea Challenge 2012', 'Fiesta Jalinan Ukhuwah Aidilfitri IM', 'Ushawan Fakulti Pengurusan Maklumat' held in UiTM Puncak Perdana, Transport Exco for 'Inter-Program Football Tournament 2012' held in UiTM Puncak Alam, and official organizer representing our faculty in 'Sukan Antara Fakulti' (SMF). SMF plays a very vital role in assisting UiTM's management to look after students academic and co-curricular activities. In simple word, we are the police for UiTM. Their role is the same as MPP. I was a Vice-President in SMF for one consecutive year and had done so many internal and external activities too. One of the best experiences ever during SMF was when we need to wear our official SMF shirt tomorrow morning and the printing of the shirts ended up at 3 am in the morning of our event. We woke up at 2:30 am and went to Uptown Shah Alam and collect our shirts. I was elected under the protocol and a program bureau for 'Environment and Social Venture Idea Challenge 2012', 'Fiesta Jalinan Ukhuwah Aidilfitri IM', 'Ushawan Fakulti Pengurusan Maklumat' held in UiTM Puncak Perdana, Transport Exco for 'Inter-Program Football Tournament 2012' held in UiTM Puncak Alam, and official organizer representing our faculty in 'Sukan Antara Fakulti' (SMF). I also been invited to attend a leadership forum 'Mampukah Mahasiswa Pada Hari Ini Menggantikan Pemimpin Pada Masa Hadapan?' held in the Main Lecture Hall, Polytechnic Sultan Salahuddin Abdul Aziz Shah, Shah Alam, Selangor and that was in June 2013. I graduated with a bachelor degree last December 2013 and I am really proud of myself because at every level of my life, I managed to contribute at least one or two great moment in time to the society as it is my personal satisfaction in my life.

September 2013 marked a memorable moment in time for me as I managed to further my postgraduate study. I am doing a Master of Science in Knowledge Management and the best part is, I am now in my final semester of study. Like always, I never let myself go empty handed without doing something extra. I join Postgraduate Society and elected as General Secretary based on my experience in leadership during my undergraduate study. During this time, we had done so many in and off campus project, like community service to an orphanage in Klang, Selangor. To serve the less fortunate community indeed gives us a good flashback of life. The fortunate side should give more and expects less from the people. What we can do is to keep our smile and big grin appear in other people's sight to make them happy. God willing, by March 2015 or September 2015, I will be pursuing my Doctor of Philosophy (PhD) in the Information Management field.

To end, I always emphasize to my friend or acquaintance to always have a good plan in life. We must have three phases in life. i.e. short, medium and long lifelong plan. A short term plan may be acquired within three to five years of achievement. Medium term planning may be five to 10 years of plan and long term plan would be 10 years time frame. As for me, I put my plan in timeframe phases, i.e. 10 year plan. From the age of 20 – 30, 31 – 40, 41 – 50, 51 till death set me apart. During the age of 20 – 30, I should have achieved a great victory in academic, working individual, bear a 'Dr' title in philosophy, own my own asset and getting married. I have achieved those except a PhD and buy a house. I managed to study until Master Degree at the age of 23 and will graduate soon at the age of 24. I managed to buy myself a car, Perodua MyVi Special Edition with my own sweat and tears and managed to work just after I have graduated my bachelor degree.

have graduated my bachelor degree. Currently I am working as a Business Development Executive in an established local records management company that is Regalia Records Management located in Bukit Jelutong, Shah Alam, Selangor. Within the age of 31 – 40, I should have my own asset completely and free from any household debts, married with growing up children, credits free lifestyle, build my empire and legacy in the profession. I always intend to be a lecturer someday and that is why I am taking up postgraduate study to equip myself well with my future endeavor. At the age of 41 – 50, it is my maturity period. Maturity here means I enjoy my work, lifestyle, living a happy family and go for vacation with my family. Last but not least, my retirement age that is the final stage, 51 – towards my retirement, I should have been enjoying my precious time with my loved ones. Attending my children's convocation, watching them getting married and have my grandchildren from my very own child. We must have a complete vision and practice contemporary and forward looking cognitive way of thinking.

With that, I really appreciate my life because of the colors being painted. I have so many colors to be cherished and especially to UiTM, thank you for giving me such a memorable and thoughtful opportunity to build my spirituality and career. Thank you so much to everyone that has helped me in one way or another in ensuring my dream comes true.

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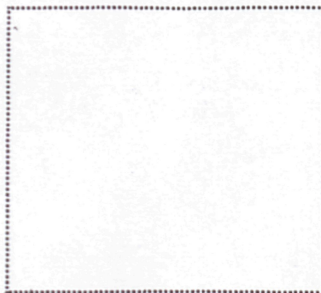
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