

SULAM PROJECT @SUNWAY

WANGSA WALK MALL:

THE 5 RIGHTS OF MEDICINE



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UiTM-WANGSA MAJU COMMUNITY

The Service-Learning Malaysia – University for Society (SULAM) Project was organised in conjunction with EcoPharma x World Pharmacist Day on 1 and 2 November 2025 at Sunway Wangsa Walk Mall, Kuala Lumpur. It was successfully conducted under the UPH654 Know Your Medicine course, which aimed to enhance medication safety awareness while fostering meaningful engagement between students, the community, and industry partners. This programme has successfully brought the '5 Rights of Medicine' theme to the heart of the Wangsa Maju community.

MEDICATION SAFETY EDUCATION

The SULAM programme welcomed the public to participate in various interactive health education activities, medication awareness sessions, lifestyle counselling, and sustainability-focused healthcare initiatives. Participants were educated on the 5 components of the Rights of Medicine, namely the Right Patient, Right Medicine, Right Dose, Right Route, and Right Time of Administration Time, which play a crucial role in preventing medication errors, ensuring treatment effectiveness, and promoting responsible self-care. By simplifying these concepts, the programme has empowered individuals to take a more active role in managing their own health and medications.



EXPERIENTIAL LEARNING AND FEEDBACK

A central component of the programme was the active involvement of students from the UPH654 Know Your Medicine course, October 2025 session, Faculty of Pharmacy. They played a key role as facilitators and health educators, responsible for knowledge transfer to the public under academic and professional supervision. These students were able to enhance their communication skills, professional ethics, and confidence through direct engagement with the public, while gaining invaluable exposure to real community health needs. Their experience exemplified experiential learning at its best, where theory meets practice and students develop into socially responsible future professionals.

Besides, this programme also incorporated a structured evaluation and feedback component from key government and industrial stakeholders, including Dr. Azuana Ramli (Deputy Director General of Health (Pharmaceutical Services)), Mr. Mohd Shahiri and Ms. Grace Tan Poh Lian (Senior Principal Assistant Director), representatives from the Ministry of Health, and Mdm. Chan Li Jin, President of the Pharmaceutical Association of Malaysia (PhAMA). Their feedback highlighted the programme's strong alignment with national medication safety priorities, the clarity of the 5 Rights of Medicine messaging, and the effectiveness of student-led community engagement. This constructive feedback will be used to further enhance future SULAM initiatives and course delivery.

IMPACT AND WAY FORWARD

In a nutshell, this SULAM Project @Sunway Wangsa Walk Mall successfully showcased the power of collective action between universities, communities, and industry partners. Beyond commemorating World Pharmacist Day, the initiative empowered the public with health knowledge, provided students with transformative learning experiences, and highlighted the shared responsibility of all stakeholders in building healthier and more sustainable communities. This programme stands as a testament to the university's vision of producing graduates who are not only academically competent but also deeply engaged with society.





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