



**THE ROLE OF ORGANIZATIONAL SUPPORT ON
EMPLOYEE TASK PERFORMANCE IN JOHOR PORT
BERHAD**

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DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION (HONS)
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I, NUR ATIQA BINTI A. RAHMAN

Hereby, declare that;

- This work has not previously been accepted in substance for any diploma, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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Date:

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I would hope that this small contribution will support and help to solve the problems for this company, Johor Port Berhad.

ABSTRACT

Over the past two decades innovative high-performance work systems have produced substantial improvements in the quality of working life and organizational effectiveness. This research of 'The Role of Organizational Support on Employee Task Performance in Johor Port Berhad' is prepare as the fulfillment of the Bachelor of Business Administration (Hons) majoring in Human Resource Management. The purpose of this study is to identify The Role of Organizational Support on Employee Task Performance in Johor Port Berhad. Specific objectives were to analyze the relationship between supervisor, peer, and customer support with the employee task performance and to identify which among the three factors is the important factor contributes towards employees' performance in the Port Safety Department in Johor Port Berhad. All staff at Port Safety Department in Johor Port Berhad was randomly selected. The questionnaire was sent to 59 respondents. Statistical analysis included reliability test, descriptive statistics and cross tabulation analysis. To support this study, questionnaires distributed were being analyzed by using Statistical Package for Social Science (SPSS) version 16.

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