



**THE RELATIONSHIP BETWEEN ORGANIZATIONAL
CULTURE AND PERFORMANCE AMONG STAFF AT
PEJABAT IMIGRESEN AYER KEROH, MELAKA**

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“ DECLARATION OF ORIGINAL WORK”



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“ DECLARATION OF ORIGINAL WORK”

I, NURFADZILAH BINTI BAHARI ,

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:

Date:

ACKNOWLEDGEMENT

“ By the name of ALLAH S.W.T the mighty Gracious and mighty Merciful”

I would like to express deepest gratitude to Allah SWT for His Blessings and Granting me the strength, patience, and guidance throughout the process of preparing and until the completion of this report within given time frame. It was through His Consent, Guidance and Mercy that I have managed to complete this project with success. The successful completion of this project was also due to the kind and dedicated support, guidance and contribution given by many individuals. I am very grateful to acknowledge all the contribution.

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ABSTRACT

Organizational culture has a significant impact on the organization members' life and in general it helps a company to achieve positive financial results. Organizational culture is very important in achieving internal integration and implementation of the strategy of adaptation in the external environment. Therefore a lot of companies explore their organizational culture and leaders, if needed, seek consciously to form, develop and change organizational culture.

The aim of the article is to analyze the theoretical attitudes towards organizational culture change, to present research results of furniture manufacturing company's organizational culture, to describe the aspects that had impact on the organizational culture change and the matrix of organizational culture management.

The object of the research is factors that have impact on the organizational culture change.

Methods of research: analysis and generalization of literature, opinion survey of organization members by means of the designed questionnaire and in-depth interview as well as comparative analysis.

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