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CSSR Awards

Retreat Kualiti

Good Teaching

UiTMCS Expedition

Bengkel Program MBA

PLKN

Prof.Dr. Azni Zain Ahmad

Latihan Khidmat Negara - m.s. 12

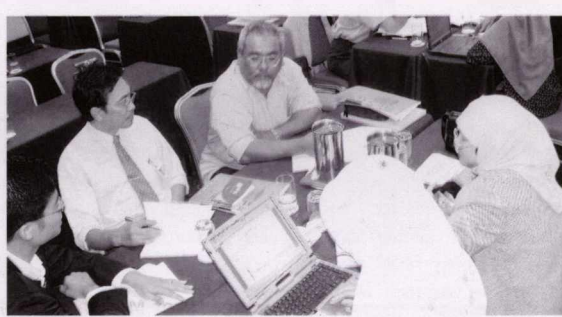
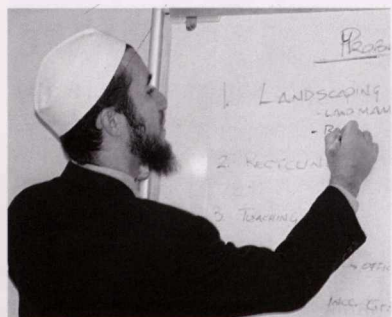


“a journey must be driven by mission and passion not by confusion”



Sixty four program heads and coordinators as well as departmental and unit heads participated in the 2004 Quality Retreat held on May 6 & 7 at a leading hotel in Kuching. The program started with a keynote address by Campus Director, Assoc. Prof. Dr. Abdul Rahman Deen entitled, "QUALITY JOURNEY; Where are we and where are we heading?" He mentioned that a journey must be driven by a mission and passion and not by confusion. To be successful, one must possess a sense of patience coupled with a positive and sincere attitude. He advised that the 2004 retreat should focus on strategies to achieve the quality objectives and action plans to implement the three policies namely the Safety, Health

and Environment Policies. This was followed by important discussions on the 2003 Executive Report and yearly activities of Quality Unit facilitated by Assoc. Prof. Iris and Prof. Madya Lelawati. The retreat concluded with recommendations on strategies to implement the three policies. This session was facilitated by Assoc. Prof. Abdul Halim, Madam Liew Gee Moi and Mr. Zayn Al-Abideen. Dr. Rahman who closed the retreat reminded the heads of programs and departments to take immediate actions on the strategies recommended by the groups on the three policies. The organizers wish to thank the campus director and all participants for their continuous support. - **Prof Madya Hjh Lelawati**



The arena was set for the Sarawak campus to grapple over issues relating to quality initiatives inside campus. It was a two-day session at Merdeka Palace Hotel. Soon after the organizers drew the rules of battle, volleys of views were hurled around the room, each time a leader of the various quality committees presenting a synopsis of its activities. Shortcomings to planning were identified, failures in implementation were reflected upon, and successes and appreciations were recognised. Despite a spirited session of verbal volleys, there was no injury to ego or pride. Comments and remarks were targeted on the quality actions and performances and never at the person. Reprieve from battle was granted at 5.00pm on the first day. Unknown to the withdrawing warriors it was but a calm before the storm. The next day a new theatre of battle opened up for the recharged warriors. It was an incursion into a not so familiar territory. It was to tackle on a quality issue, that had been somewhat neglected but far from forgotten. UITM thus far had no comprehensive battle plans to take charge over matters relating to security, safety and health, and environmental concerns inside campus. What UITM

had over such matters were practices that were scattered, dispersed and undocumented. More of a stop gap measure than a thought over plan. True to character and divided into three platoons, the warriors strategized fervently and planned systematically. The sessions were fast and furious. For several hours, minds thumped minds, and views thumped views. By 5pm a semblance of an actionable plan was visible and ready for try-out and refinements in the coming months to come. Despite the three-pronged attack, there were apparent uncertainties in the strategies and plans. But then it was only the beginning stage of the battle, and battle weary quality warriors would not expect instant quality as they would of instant coffee. The closing address by the Pengarah was a call to the warriors to stand up, be counted and take charge. Though tired, still there were willing legs and hands accepting the call. As they trooped to their next battleground, it appeared that the warriors knew that the benefits derived from the never ending quality journey was worth what they gave in sweat, tears and toil.

- **Jalil Lob**

Bengkel Program MBA - m.s. 7



Tahniah!

kepada semua pelajar yang berjaya dalam peperiksaan semester lepas.

Syabas!

kepada mereka yang dipilih untuk meneruskan pengajian mereka dalam program ijazah sarjana muda di UiTM.

Selamat Datang!

diucapkan kepada para pelajar baru

Retreat Kualiti 2005 - m.s. 5



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Retreat Website - (Next issue)



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