



**“IMPLEMENTATION OF TRAINING PROCESS BY SAPURACREST
PETROLEUM BERHAD”**

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2009663902

**BACHELOR OF BUSINESS ADMINISTRATION (HONS)
HUMAN RESOURCE MANAGEMENT
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LETTER OF SUBMISSION

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Madam Noraeffa Binti Md Taib
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Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "IMPLEMENTATION OF TRAINING PROCESS AT SAPURACREST PETROLEUM BERHAD" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

.....

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“DECLARATION OF ORIGINAL WORK”

I, NORSYAZWANI MOHD ZAIN,

Hereby, declared that,

- This work has not previously been accepted in substances for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

CHAPTER 1

1.0 INTRODUCTION

1.1 INTRODUCTION

This chapter will discuss the background of the company, background of the study, issues, objectives of the study, and significance of the study. In doing this report, I also will join the training program that conducted by the Capability Management at SapuraCrest Petroleum Berhad.

The case study also want to study about the training process implement by the SapuraCrest Company to their staff in order to keep developing their human capital. The problem is the Capability Management Division under Human Resource Division SapuraCrest Petroleum Berhad didn't get the full commitment by the staff that selected to attend the training program. Regarding this issue, the company face the financial problem because the company has paid the training fees and all the cost but the trainee didn't come and give their full support to the training program.

TABLE OF CONTENTS

TABLE OF CONTENTS

CHAPTERS

1. INTRODUCTION

1.1	Introduction	1
1.2	Background of Company	2
1.3	Topics of Study	5
1.4	Objective of Study	5
1.5	Issue	6
1.6	Background of Study	8
1.7	Significance of Study	9
1.8	Scope of Study	10

2. LITERATURE REVIEW

2.1	Introduction	11
2.2	Training Concept	12
2.3	Types of Training and Development Techniques	13
2.4	High-Level Training Strategy	16
2.5	Training Process	17
2.6	Trainer and Trainee	29

3. METHODOLOGY

3.1	Introduction	30
3.2	Primary Data	30
3.3	Secondary Data	31

4. FINDINGS

4.1	Introduction	32
4.2	Types of Training	34
4.3	Training Process Implement by SapuraCrest Petroleum Berhad	35
4.4	Gap Identification	41

5. RECOMMENDATION AND CONCLUSION.

5.1	Introduction	44
5.2	Recommendation	44
5.3	Conclusion	45