



**THE RELATIONSHIP OF TRAINING AND NON-FINANCIAL REWARDS TOWARDS  
EMPLOYEE SATISFACTION AT JOHOR PORT AUTHORITY**

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**DECLARATION OF ORIGINAL WORK**



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**“DECLARATION OF ORIGINAL WORK”**

I, NORLISIA BINTI MUSABIL,

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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## ABSTRACT

Employee is a vital player in organization. It is important for organization to ensure the employee is satisfied and comfortable with their condition whether in term of facility or workplace environment. When employee satisfactory is fulfilled it gives benefit to the organization itself where they become effective and efficient with their duties and at the same time help the organization increase their productivity. The purpose of the study is to seek out the relationship of training and non-financial rewards towards employee satisfaction.

The organization chosen is Johor Port Authority where based in Pasir Gudang, Johor. The population of the organization is 144 and the targeted respondent are 103 that chosen accordance department regardless of gender and designation. This study provides relevant and highly potential reasons for the organization in ensuring the employee satisfaction while working in the organization.

This study explains two factors that chosen to seek the relationship with employee satisfaction. Those factors are training and non-financial rewards.

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