



**“JOB SATISFACTION AND EMPLOYEE LOYALTY :  
TM AND PNS GENERATION Y EMPLOYEES”**

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**“DECLARATION OF ORIGINAL WORK”**

**We, KHADIJAH BINTI HASAN  
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Hereby, declared that,

- This work has not previously been accepted in substances for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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## **ABSTRACT**

Due to globalization of the organization, Employee Loyalty is something that needs to take seriously. Environment and Supervisor Relation, it will influence Employee Loyalty. This paper is to analyse the relationship among these variables. Data were obtained from 80 employees from Generation Y in Perbadanan Nasional Berhad (PNS) and Telekom Malaysia Berhad (TM). Pearson correlation and Multiple Regression Analysis have been carried out separately for each of these engagement variables to investigate the relationship towards them. The finding Employee Loyalty will effect on the productivity and effectiveness of each organizations. In the presence of Working indicates that all variables (Working Environment and Supervisor Relations) have significant contribution towards Employee Loyalty.

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