

**UNIVERSITI TEKNOLOGI MARA  
FAKULTI SAINS PENTADBIRAN DAN PENGAJIAN POLISI**



**THE IMPACT OF FIVE WORKING DAYS ON THE  
ORGANISATIONAL PERFORMANCE: A CASE STUDY AT  
MAJLIS PERBANDARAN ALOR GAJAH (MPAG)**

**MOHD IDHAM BIN MOHD YUSOF  
(2004243113)  
WAN MUHAMMAD HANIFF BIN WAN ARIFFIN  
(2004243145)**

**APRIL 2006**

## **ACKNOWLEDGEMENT**

First and foremost, we would like to thanks ALLAH S.W.T for giving the opportunity for us to complete this project paper. Completing this research was a challenging project for us. So, without HIS blessing, this research cannot be done successfully.

From the bottom of our hearts, we also would like to thank to our supervisor, Pn. Asmidar Bte Lokman, for being there in our moments of need, giving advice and guidance for us in order to complete this project paper. She is thoughtful woman for us because of her commitment and strong advice towards our project paper.

We would also like to acknowledge Majlis Perbandaran Alor Gajah (MPAG), especially En Jamili Bin Abdul Rahim , Head of Management at MPAG for giving us opportunity to do research and help in distributing the questionnaires. We also like to thank all of department at MPAG for giving their commitment and cooperation for this project paper.

Last but not least, would also like to thank our lecturer especially Tuan Haji Shawal Bin Kaslam, who trained and taught us a lot of thing regarding this project paper. Also special thanks to our friends who always give support and some advice regarding this project paper.

Mohd Idham Bin Mohd Yusof  
Wan Muhammad Haniff Bin Wan Ariffin  
Bachelor of Administrative Science (Honours)  
Faculty of Administrative Science & Policy Studies  
Universiti Teknologi MARA, Kampus Melaka.

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## **CHAPTER ONE**

### **1.0 Introduction (Executive Summary)**

Five working days for public or civil servant has become the main issues in parliament and also to the government agency. It is a matter of concern because it can lead to the impact of the organizations performance as well as working environment on the organizations itself. Five working days refer to the shortening of the working week, or reducing work hours per week.

The government has also agreed in principle in where and when to implement the five day week for civil servants, and to reinstate the cost of living allowance for the public sector. The matter will be further deliberated with the relevant ministries to ensure they are effectively implemented and meet the objective of the organizations itself. Furthermore, the five working days also are not affect public sector productivity and delivery system.

With a five working days per week, civil servants are required to work longer hours during weekdays to make up for the additional day off. Since they used to work