

# QUANTITY SURVEYING DEPARTMENT DEPARTMENT OF BUILT ENVIRONMENT STUDIES AND TECHNOLOGY COLLEGE OF BUILT ENVIRONMENT UNIVERSITI TEKNOLOGI MARA (UITM) PERAK

## CHALLENGES THAT HINDER THE MALAYSIAN CONSTRUCTION CONTRACTOR FROM EMBRACING THE IR 4.0

FARAH AFRINA NOORZA BINTI MOHD HAIKAL

**MARCH 2024** 

#### **DECLARATION**

"I declare that this dissertation is the result of my research and that all sources are acknowledged in the references"

Student's signature	:
Student's name	: FARAH AFRINA NOORZA BT MOHD HAIKAL
	JANUARY 2024
Date	

#### **ABSTRACT**

Industrial Revolution 4.0 has brought changes in the construction industry technologies like AI, IoT, and robotics are revolutionising how buildings are designed, constructed, and managed. These advancements undoubtedly have enhanced safety and improved efficiency throughout the construction lifecycle. Embracing IR 4.0 enables the industry to leverage innovation, leading to smarter, more sustainable, cost-effective construction practices. However, the implementation of IR 4.0 in the Malaysian Construction Industry is yet to be embraced, thus this study was made to determine the challenges in adapting IR 4.0 among Malaysian contractors. The primary objectives of this research are to determine the level of readiness of the contractor for IR 4.0 adoption and implementation, identify the challenges that hinder the contractor from adopting and utilising IR 4.0, and determine the changes and modifications that can be anticipated in the construction projects if IR 4.0 is implemented. The research methodology used for this research is the quantitative method where the questionnaires were being distributed to a total of 278 respondents from G7 contractors located in Kuala Lumpur with only 90 of the questionnaires returned which brought a 33% response rate. The result gained from the 90 questionnaires indicated the level of readiness of the contractors for the IR 4.0 adoption and implementation, challenges that hinder the contractors from adopting and utilising the IR 4.0, and changes and modifications that can be anticipated in the construction projects if IR 4.0 is implemented.

#### **ACKNOWLEDGEMENT**

In the name of Allah, the Most Gracious and the Most Merciful, I am immensely grateful for His blessings and kindness. Without His mercy, I could not have completed my dissertation titled "CHALLENGES THAT HINDER MALAYSIAN CONSTRUCTION CONTRACTORS FROM EMBRACING IR 4.0" on time. This journey was not easy, with a few bumps along the way, but I made it through with His guidance. I believe that hardships help me mature and trust the learning process. I would not have come this far without His blessings. Additionally, I am thankful for my good health, strength, and patience throughout this tough journey

Above all, I would like to express my profound gratitude to my supervisor, Dr. Hjh Norakmarwati Ishak. Her professional guidance, patient mentorship, constructive critiques, invaluable counsel, and insightful perspectives were pivotal in my successful completion of this dissertation. I also wish to extend my thanks to the lecturers and staff members at the College of Built Environment for their contributions to the success of the BQS664 course program during my studies at Universiti Teknologi Mara (UiTM), Cawangan Perak Kampus Seri Iskandar, be it through direct or indirect support

Furthermore, I would like to extend my gratitude to all the individuals who formally agreed to participate as respondents and shared their invaluable insights and experiences. Their contributions played a pivotal role in molding this final project to meet the essential criteria. Despite their demanding schedules, they managed to allocate time to participate as respondents. Last but not least, I wish to express my heartfelt appreciation to my family and friends for their unwavering encouragement, prayers, and support throughout the extensive journey of preparing this dissertation.

### **TABLE OF CONTENT**

ABSTF	RACT	1
ACKNO	OWLEDGEMENT	11
TABLE	OF CONTENT	111
LIST O	F FIGURES	VII
LIST O	F TABLES	VIII
СНАРТ	TER 1	1
1.1	BACKGROUND OF RESEARCH	1
1.2	PROBLEM STATEMENT	3
1.3	RESEARCH AIM	5
1.4	RESEARCH QUESTION	6
1.5	RESEARCH OBJECTIVES	6
1.6	SCOPE OF RESEARCH	7
1.7	RESEARCH METHODOLOGY	7
1.8	SUMMARY	9
СНАРТ	TER 2	10
2.1	INTRODUCTION	10
2.2	OVERVIEW OF THE IR 4.0	10
2.3	IR 4.0. IN CONSTRUCTION INDUSTRY	12