

PHARMACY BULLETIN HOSPITAL UTM

Proudly brought to you by Drug Information Services Unit,
Pharmacy Department, Hospital UTM

FEATURES & HIGHLIGHTS

Introduction to
Pharmacy Department
PAGE 3

Pharmacy department
organization chart
PAGE 4

Services offered by
Pharmacy Department
PAGE 5

Key events 2021
PAGE 6

Pharmacy operational
hours
PAGE 7

Contact Information
PAGE 7



Foreword by Chief Pharmacist

BY ENCIK NUR AZMI BIN BADARULZAMAN

Bismillahirrahmanirrahim, I am pleased with this first bulletin of our pharmacy department, under the helm of Encik Asyraf, our drug information pharmacist with the assistance of our staffs. With this, I hope our patients and hospital team members alike could find this pharmacy bulletin to be useful & able to access excellent pharmaceutical care services from our pharmacy department.

TABLE OF CONTENT

3

INTRODUCTION

Brief history &
introduction to Pharmacy
Department

4

ORGANIZATION CHART

of each unit under
Pharmacy Department

5

SERVICES OFFERED

Brief introduction to
value-added pharmacy
services

6

GALLERY

Showcasing several key
events that took place in
2021.

7

OPERATIONAL HOURS

Operational hours of
each unit under Pharmacy
Department & contact
information

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History & Introduction to Pharmacy Department, Hospital UiTM

BY MUHAMMAD ASYRAF BIN HARUN

Pharmacy department at Hospital UiTM had a humble beginning all the way back in 2010; when the first Faculty of Medicine, UiTM was established. The first pharmacy under Faculty of Medicine, UiTM operated at the designated Faculty of Medicine campus in Selayang, Selangor Darul Ehsan. In the beginning, the pharmacy department was only manned by a pharmacist and 2 pharmacist's assistants.

Then, in 2011, we witnessed the newly operation of Faculty of Medicine, UiTM at a full-fledged Sungai Buloh Campus. This campus, which is also known as Clinical Teaching Centre (CTC) among UiTM staffs, is equipped with both inpatient and outpatient pharmacy; catering around 100-200 outpatients daily and up to 100 patients in the wards.

In the year of 2021, the new Hospital UiTM at Puncak Alam was ready for operation, with a much larger pharmacy department and total number of beds. Henceforth, the total number of staffs at the pharmacy department currently stands at 45; which will continue to grow in the years to come.

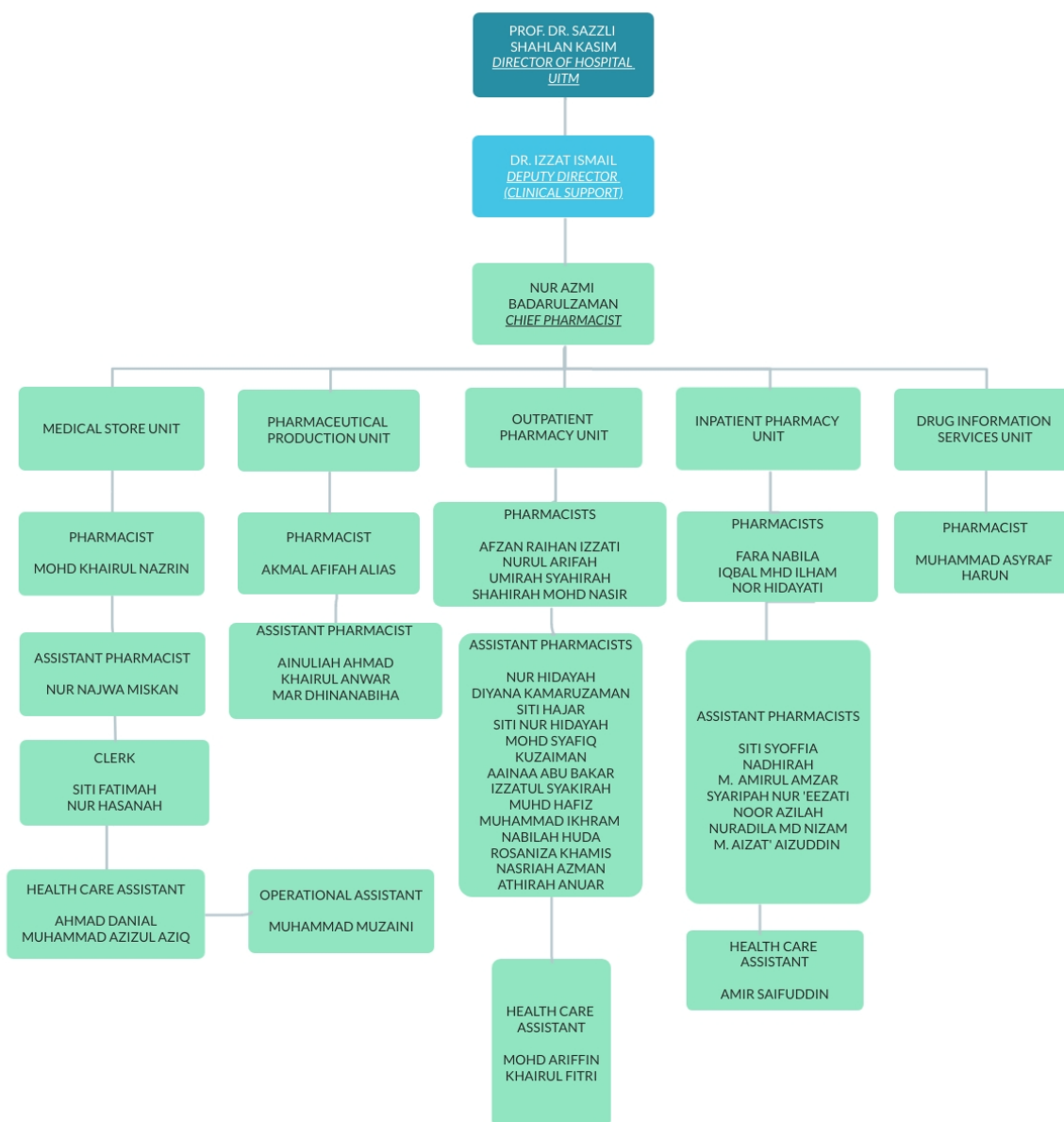
"Access to quality medicines is a basic necessity of life."

Muhammad Asyraf Harun
**PHARMACIST, DRUG
INFORMATION SERVICES**



ORGANIZATION CHART

Pharmacy Department, Hospital UiTM



VALUE-ADDED SERVICES

PHARMACY DEPARTMENT HUITM



1.) Medication Home Delivery (*UMP*)

Under medication home delivery service, the pharmacy department of HUITM provides a convenient option for patients to have their repeat medications delivered directly to their doorstep with minimal charges applicable. Kindly speak to our pharmacy personnel at the outpatient pharmacy counter should you be interested to enroll in this service provided.



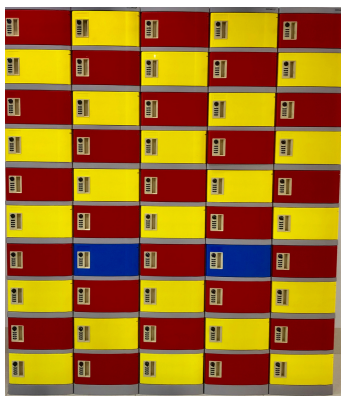
2.) Medication counselling services

Our team of trained and highly qualified pharmacists are always ready and committed in providing excellent pharmaceutical care via in-depth counselling services. The counselling services available at the pharmacy department, Hospital UiTM encompass both inpatient and outpatient setting. This service may include, but not limited to, counselling on medication adherence, lifestyle modifications, medication devices technique such as insulin injection technique and inhaler technique, management of possible adverse events, and many others.



3.) Call-and-pickup (CAP) service

Under the provision of Call-and-Pick (CAP) service, patients are able to arrange with the pharmacy department on their desired date of collecting their medications. Via this services, expedited flow and minimal patient waiting time could be achieved as the pharmacy department would have already prepared and verified patient's prescription prior to their predetermined date of medication collection at the pharmacy. This service is offered to all patients with repeat prescription at no additional charges incurred.



4.) Medication locker service

Under this medication locker service, patients on repeat prescription have the added flexibility to collect their medications after office hour (from Tuesday to Sunday, from 8am until 10 pm). Kindly approach our pharmacists for further information on eligibility for medication locker service and further registration.

2021 IN MEMORIES

Key Events of Pharmacy Department in 2021



Setting up of Medical Store Unit



Setting up of Ward Supply Pharmacy Unit



COVID-19 vaccination programme



Receiving & Storage of COVID-19 vaccines (Pfizer Comirnaty vaccines)

PHARMACY OPERATIONAL HOURS

PHARMACY UNIT	OPERATIONAL HOUR	
SPECIALIST CLINIC PHARMACY	MONDAY – FRIDAY	8.00AM – 5.00PM
	SATURDAY/SUNDAY/PUBLIC HOLIDAY	CLOSED
WARD SUPPLY PHARMACY	MONDAY - FRIDAY	8.00AM – 5.00PM
	SATURDAY/SUNDAY/PUBLIC HOLIDAY	10.00AM – 4.00PM
EMERGENCY PHARMACY	MONDAY - FRIDAY	5.00PM – 8.00AM
	SATURDAY/SUNDAY/PUBLIC HOLIDAY	24 HOUR
MEDICAL STORE / ASEPTIC PHARMACY / DRUG INFO CENTRE	MONDAY – FRIDAY	8.00AM – 5.00PM
	SATURDAY/SUNDAY/PUBLIC HOLIDAY	CLOSED

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