4th Issue VOLUME 1: JULY 2025

# UTIM MUKAH BULLETIN



Inou Dengah UiTM Mukah?

4th Issue | Volume 1 | July 2025



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Published by:

Corporate Communication Unit, UiTM Mukah Campus

eISNN: 2976-257X

Published Date: 4 July 2025



#### **NEWS AND ARTICLES**

## UNVEILING THE DELPHI METHOD: AN IN-DEPTH INTRODUCTION

Written by: Ting Hie Ling

On 20 March 2025, Dr. Leow Min Hui, a guest lecturer on the Delphi method, was invited to deliver a session to lecturers and professionals. The event aimed to enhance participants' understanding of how the Delphi method works and its value in research.

The Delphi method is a structured process through which experts share opinions and reach agreement on complex topics. Dr. Leow described it as a "structured group discussion" done in multiple rounds. For example, experts answer questions anonymously, discuss results, and revise their answers until common ground is achieved. This method is widely used in fields such as business, healthcare, and education for balanced decision-making.



Activities during the webinar



Dr. Leow used simple examples to show how the Delphi method solves problems. One example involved planning a community project, where initial disagreements among experts could be resolved through sharing ideas privately, hence managing to find solutions without pressure. Dr. Leow emphasized that the Delphi method avoids direct confrontation, allowing everyone's voice to be heard equally.

Dr. Leow also shared tips for using the Delphi method effectively. These included asking clear questions, choosing the right experts, and giving enough time for reflection. The session concluded with the speaker encouraging everyone to explore and apply the technique within their respective field of study or work.