

# INDUSTRIAL TRAINING REPORT

**COMPANY: ISHAK BIN ISMAIL** 

**FACULTY OF BUSINESS AND MANAGEMENT** 

**MGT666: INTERNSHIP** 

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#### **PREPARED FOR:**

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#### **1.EXECUTIVE SUMMARY**

This report summarizes my internship experience at ISHAK BIN ISMAIL, where I gained practical exposure to marketing operations and business administration. During the five-month internship, I assisted in various marketing functions, including market research, digital marketing, customer relationship management, and promotional campaign execution.

Key responsibilities included conducting competitor analysis, managing social media content, supporting sales strategies, and analysing consumer behaviour trends. I also participated in business development initiatives, enhancing my skills in strategic planning and communication.

Through this internship, I developed a deeper understanding of real-world marketing challenges and applied theoretical knowledge from my academic studies. The experience improved my analytical, teamwork, and problem-solving abilities while providing valuable industry insights.

Overall, the internship at ISHAK BIN ISMAIL was a rewarding opportunity that strengthened my professional competencies and prepared me for a future career in marketing.

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## VISION

"Building Malaysia's future with quality and trust"

## MISSION

"To deliver reliable construction and electrical services through skilled workmanship, safety quality, and customer satisfaction"

## **OBJECTIVES**



01 Client Satisfaction

Deliver projects on time and within budget

02 Quality Work

Use proper materials and skilled workmanship

03 Safety Compliance

Follow regulations and best practices

04 Resource Allocation

Sustainable Growth